



January 20,2021

Dear Sir or Madam:

It has been my pleasure to supervise Kira Tilcock during her contract with my team, part of the Health Informatics & Clinical Solutions portfolio in Fraser Health (FH). During this time, Kira's responsibilities included, but were not limited to: establishing relationships with stakeholders, requirements elicitation and facilitation, providing solutions to complex issues, managing small to medium size projects, liaison between clinical, technical and business groups, data analysis and reports.

Kira has continuously demonstrated exceptional facilitation skills in leading clinical and business stakeholders through requirements gathering sessions, she easily grasps clinical perspective and instills trust in participants. She is able to understand high-level goals, future risks, work on multiple projects at one time and maintain deadlines and she works hard to ensure best possible outcome. Kira can quickly learn new areas of business, technical skills and business skills and apply learnings swiftly.

Kira is a intelligent, diligent, hardworking, and reliable individual. She not only does what was required of her, but also seeks out opportunities to expand her knowledge and help whenever extra help is required. Kira is highly independent and I have never had to motivate her effort. While she functions independently, Kira works very well in teams and has always completed all her tasks on time and with high quality. She is well liked by her peers and her ability to successfully collaborate with the rest of the team has been highly appreciated.

I would definitely recommend Kira because she is smart, reliable, and mature. I have no doubt that Kira will prove successful in any endeavour and be an asset to any organization.

Please do not hesitate to contact me for any further information.

Regards,

Maria Todorova

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