



KIRK BALOPOULOS

Full Stack Web Developer

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Work experience

Courier

05/2019 - Present

DoorDash/Caviar/GrubHub/Postmates, San Francisco, CA

Pick up and deliver customers' orders in a timely fashion. During the Covid-19 pandemic, responsibilities expanded to include ensuring customers' orders were handled according to updated health and safety standards, and to maintain communication with customers for the duration to ensure their satisfaction with contact-free deliveries.

Water Damage Technician/Packout Team Leader/Warehouse Attendant

08/2018 - 04/2019

Vital Restoration, South San Francisco, CA

As Packout Team Leader I oversaw teams of 2 to 5 individuals and catalogued each item removed from a home and stored in our warehouse during damage mitigation. Once the job was done, I was then in charge of replacing the customer's belongings in the home. As Water Damage Technician I provided input on estimates and set up/returned to check readings on machinery designed to reduce moisture and mitigate any lingering mold damage. These positions provided me with further opportunity to work with the public and master my organizational skillset.

Assistant Store Manager

12/2010-07/2018

Starbucks Coffee, Pacifica, CA

As the Assistant Manager, my responsibilities included running front of house operations such as task delegation and daily/weekly inventories. In addition to these I was also one of two people responsible for maintenance of store finance and scheduling. During my time here I honed my people skills and greatly improved my time-management and organizational skills as well.

Store Associate/Customer Service Lead

07/2008 - 08/2010

Bed, Bath, and Beyond

I handled the bulk of checkout and returns during my shifts in customer service. In doing so, I was required to make determinations on whether or not to take returns based on a customer's return history and determine which items were able to be resold or must be returned to the vendor.

Education

Web Development Certification

University of California, Berkeley Extension

11/2020 - 06/2021

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