



Khairul Nizar B Abd Razak

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Objective

As a recent graduate, I am seeking a role which allows me to continue learning and perfecting my skills as I provide high-quality work, and encourages me. I also want to upgrade my career path by getting others certificates like CEH,CISSP.

Experience

- Warung Acu** 2/2022 - 6/2022
Waiter
Provided exceptional customer service, ensuring a welcoming and friendly dining experience for all guests. Collaborated with kitchen staff to ensure orders were prepared correctly and served.
- Mecnote Studio Sdn Bhd** 3/2024 - 7/2024
Technical Support Trainee
Create a job sheet about the problems faced by apple device customers, create invoice for the customers and company, maintaining apple devices, perform formatting and install new OS, update and install software like Adobe Photoshop, adobe illustrator. Troubleshoot device problem like wifi not detect, blank screen, no sound and Apple logo. Update customers about the status of their devices, and post the latest promotions on fb/ig/tiktok
- Galeri Hidayah Sdn Bhd** 8/2024 - 6/2025
Sales Promoter
Assisted customers with product inquiries, providing excellent customer service to enhance their shopping experience.
Greeted customers warmly and ensured they felt welcomed in the store.
Maintained store cleanliness and ensured an organized and appealing product display layout.
Arranged and replenished stock to ensure product availability at all times.
Conducted regular stock counts to track inventory levels and prevent shortages.
Utilized SQL-based POS system for cashiering tasks and for entering new products into the system accurately.
- Priority Solution Consultant** 7/2025 - Current
IT Technical Support
 - Provide helpdesk and technical support to end users.
 - Managing and maintaining hardware and software in the computer.
 - Desktop PC, printer and IT equipment support, upgrade and maintenance.
 - Maintain and configure existing customer IT system, PC, servers, firewall, switch, and others.
 - Perform routine maintenance on network infrastructure.
 - Assist in the setup, installation, and configuration of network devices, including routers, switches and firewalls.Work closely with other IT staff to implement network solutions and improvements

Education

- International Islamic College (IIC)** 2020

Achievements & Awards

- Exploit3rs X BarqSec, System Override — CTF Participated individually in the System Override CTF by Exploit3rs & BarqSec, completing multi-domain challenges including file and memory forensics, cipher analysis, binary reversing, intelligence gathering, and web exploitation, applying practical offensive security techniques under time-pressure.
- IBOH2025 Competed in IBOH 2025 (APU), engaging in multi-domain cybersecurity challenges and applying hands-on techniques in problem-solving, vulnerability analysis, and investigative workflows.

Skills

- HTML
- CSS
- Java
- C++
- Python
- MySql
- Vmware
- Window/Mac troubleshooting

Projects

- **Network Analyzer - International Islamic College (IIC)**
During my diploma, I made a standalone small network-related project that allowed us to see tcp/ip and udp along with the address using python and scapy almost similar to Wireshark.
- **Booking website - Mecnote Studio Sdn Bhd**
Building a website for booking, pick-up and delivery. We build using Python, Flask, and SQLite to handle delivery, pickup, and booking services for repairing Apple devices.
Flask manages the backend, handling routes for users to book repair slots, schedule device pickups, or opt for delivery. SQLite is used to store user details, bookings, and repair statuses. The frontend is designed with HTML/CSS for usability, and the whole system ensures smooth customer interactions with real-time updates.

Interests

- Network Security
- CTF
- Reading

Languages

- Bahasa Melayu
- English
- Indonesia

Reference

- **En Ashraf - Mecnote Studio Sdn Bhd**
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