Kirpal Virk

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LINKS

Linkedin

PROFILE

Highly motivated computer science student with strong programming skills and a passion for solving complex problems. Seeking an internship in a challenging and dynamic environment where I can apply my skills and continue to learn and grow as a developer.

EMPLOYMENT HISTORY

Jun 2022 — Present

Retail Specialist, Freedom Mobile
Toronto

- **Working with the team to help the company achieve its sales targets.**
- **Providing solution to the customer's problems.**
- **Ensuring accuracy in all transactions, inventory procedures**
- **Assisting customers and providing solutions to their problems**
- **Present,promote and sell products/services using solid arguments to existing and prospective customers**

Jan 2022 — May 2022

Customer Service, Walmart
Toronto

- **Ensure proper organization of the store**
- **Respond to customer complaints and questions**
- **Address challenges according to policies of Walmart**
- **Handle issues of return, exchange, and refund**
- **Treat customers with courtesy**

Sep 2020 — Oct 2021

Network Technician, BSNL
Jalandhar

- **Configuring networking devices like switch, router, gateway**
- **Troubleshoot basic network, printer, remote access, and connectivity issues**
- **Install, configure, and troubleshoot Windows 10 (hardware, updates, registry, policies, application configurations, backups).**
- **Proven ability in reporting, problem solving and organizing things.**

Projects

Website Portfolio

- Developed a dynamic responsive website for my online portfolio
- Frameworks used to build the portfolio includes HTML, CSS and JavaScript

Library Application

- Developed a working application using python which manages the library publications and books.
- The program presented a menu using which a user can add, remove, checkout or return a publication

Minesweeper game

- Developed a classic Minesweeper game using Python .
- Implemented features such as randomly generated mines, a timer, and a scoring system

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TECHNICAL SKILLS

Microsoft Office	C/C++
Python	Oracle Sql/ Database Management
HTML/CSS/JavaScript	Linux/Unix

Jan 2022 — Aug 2024   Computer Programming/Analysis, Seneca College   Toronto

Volunteer Activities

Cravings for a cause

- Co-founded an initiative that focused on earning proceeds by connecting cooks/bakers with the public based in India.
- With successful implementation, raised a total of ⬚60,000, the proceeds were donated directly to Cuddles Foundation, a not-for-profit organization which helps underprivileged children fight cancer with the right food and nutrition.
- Developed fundraising strategies in coordination with the volunteer members.

Seneca Student Federation

- Proactively engage with Seneca students to identify and understand their concerns and suggestions.
- Provide guidance and advice to students in a timely and professional manner on SSF services, academic, and non-academic issues.
- Provide input and recommendations on events, activities, and services during yearly and/or semester planning period