

KIRSTEN FARGAS

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SKILLS

Software

Photoshop Premiere XD Sketch InDesign **InVision**

Figma Trello

Notion ZenDesk

Clubhouse

AirTable

Design

Design Research User Interface Visual Design Data Visualization Rapid Prototyping **Usability Testing** Wireframing Video Editing

Programming

C++ R **SPSS** HTML/CSS

Other

G Suite American Sign Language French Digital Marketing **Event Planning**

EXPERIENCE

PRODUCEPAY | Los Angeles, CA May 2019 Dec. 2019 User Experience Designer

- Support development of product roadmap and OKRs for MVP for Q4
- Create LoFi/HiFi wireframes and interface elements/features
- Create and maintain product and training documents (design system, project plan, etc.)
- Determine, review, and report MVP key performance indicators
- Create and maintain investor deck via Microsoft PowerPoint
- Create support and training documents related to processes, assets, etc.
- Determine clients' needs by developing and conducting relevant UX activities (surveys, interviews, personas, use-cases, jobs to be done, ethnographies, etc.)
- Maintain and update marketing website via WordPress

Apr. 2019 Aug. 2019

GALLAUDET UNIVERSITY | Washington, D.C.

Accessible Information & Communications Technology Program Graduate Research Assistant

- Provide administrative and research support to the primary investigators
- Independently supervise and train three intern teams in research procedure and methodology
- Conduct user research studies full-lifecycle including fielding research requests, proposing methods, planning research, piloting, executing tests, analyzing findings analysis, synthesizing insights and recommendations, cross-functional collaboration, and compelling communication of results

Jan. 2019 June 2019 **UNITED NATIONS** ASSOCIATION OF NATIONAL CAPITAL AREA | Washington, D.C.

Graduate Fellow - Recognized with Distinction

- Analyzed strategic challenges and strengths of the UN's global approaches in policy and procedure through qualitative case study methodology
- Served as an ambassador for the United Nations and the United Nations Association

RELEVANT PROJECTS

June 2019

ACCESSIBLE VOICE ASSISTANTS | Evaluative Research Project Accessible Information and Communications Technology Program

June 2019

HEARING ASSISTIVE TECHNOLOGY | Generative Research Project Accessible Information and Communications Technology Program

June 2019

SPEECH-TO-TEXT CAPTION PHONES | Evaluative Research Project Accessible Information and Communications Technology Program

Apr. 2019

INSIDE OUTSIDE | Genderqueer/Trans-friendly Style Subscription Service 3rd place, HackOut LGBTQ+ Hackathon

Dec. 2018

UPLIFTED | Cannabis Culture and Service Mobile Application General Assembly Immersive Course

June 2018

SOCIAL JUSTICE EDUCATION OF ASL INTERPRETERS | Master Research Paper University of California, Los Angeles | Master in Social Sciences

EDUCATION

Dec. 2018

GENERAL ASSEMBLY

Dec. 2018

User Experience Design Immersive Course

Sept. 2017

UNIVERSITY OF CALIFORNIA, LOS ANGELES | Los Angeles, CA

June 2018 MA, Social Sciences GPA: 3.9

Sept. 2011

UNIVERSITY OF CALIFORNIA, LOS ANGELES | Los Angeles, CA

June 2016

BA, Gender Studies | GPA: 3.5 | Highest Departmental Honors