

## MELISSA KINSEY

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*\*Willing to relocate*

### SUMMARY

I'm a versatile technical writer specializing in API documentation, and I'm a student in the Columbia University Engineering Full-Stack Boot Camp. Working closely with a team of engineers, architects, UX/UI designers, product managers, and others, I enjoy documenting complex systems and developing practical use cases. I like to take on big new challenges with people who are excited about innovating and problem solving.

### SELECTED COMPETENCIES

- Writing clear, conversational developer documentation
- Working with engineers and other experts to create useful, accurate content
- Adjusting voice and style to accommodate specific audiences
- Producing presentation-quality illustrations
- Preparing SDKs, user guides, tutorials, wikis, migration guides, READMEs, release notes, and other developer documentation
- Repurposing content to create new or complementary products

### SELECTED TECHNICAL SKILLS

- OpenAPI 3.0.3, Swagger, Postman
- Git, GitLab, GitHub, CLI
- HTML/CSS, Bootstrap, JSON, XML, YAML
- Atom, VS Code, Sublime
- Photoshop, Illustrator (Adobe Creative Suite)
- Jira, Confluence, Chalk
- Learning Javascript, jQuery, MySQL, MongoDB, Python, Java (see "Professional Development")

### PROFESSIONAL DEVELOPMENT

#### Columbia University Engineering Full-Stack Boot Camp

Currently enrolled in this part-time 6-month program (class meets three times/week for 3-4 hours, with an additional 15-20 hours of homework and study)

- Curriculum covers HTML5, CSS3, Bootstrap 4, Javascript, jQuery, Express.js, React.js, Node.js, MongoDB, and MySQL. Extended program covers Python, Java, and C#.
- I'm also participating in #100DaysOfCode (@KinseyMelissa).

#### Responsive Web Design Certification

freeCodeCamp, completed July 2018

#### AWS Cloud Practitioner Essentials Curriculum: Second Edition

Amazon Web Services Training and Certification, completed March 2019

#### Coursera

Site Reliability Engineering (Google Cloud)

## EXPERIENCE

### **Sr. API Technical Writer**

Charter Communications (branded as "Spectrum"), St. Louis, Missouri  
May 2020 to the present (contract renewed through December 2021)

- Produce developer documentation for a new ordering API
- Manage Chalk pages and other internal documentation
- Established and now maintain a house style for technical docs

### **Sr. Technical Writer**

Bayer Crop Science/The Climate Corporation, St. Louis, Missouri  
October 2018 to May 2020

- Produced developer documentation for Bayer's digital farming API
- Prepared a new onboarding program for engineers
- Revamped team Confluence sites

### **Technical & Medical Writing Lead**

Nicholson & Stillwell Publishing Associates, St. Louis, Missouri  
April 2005 to October 2018

- Managed tech writers, copyeditors, proofreaders, and image researchers
- Used a content management system to produce online continuing medical education courses

### **Acquisitions Editor, Nursing**

Thomson Reuters, Albany, New York  
May 2004 to April 2005

- Signed new authors to write nursing textbooks
- Supported a backlist of market-leading titles

### **Commissioning Editor, Dentistry and Aviation**

Wiley-Blackwell Publishing, Ames, Iowa  
April 2003 to May 2004

- Signed new authors to write dentistry and aviation textbooks
- Supported a backlist of titles

### **Sr. Developmental Editor, Health Education**

McGraw-Hill Higher Education, St. Louis, Missouri  
November 1996 to March 2003

- Developed content for market-leading college health and wellness textbooks

## TEACHING EXPERIENCE

### **English Composition Instructor**

Saint Louis University, St. Louis, Missouri

- Two semesters (evening classes)

### **English Composition Instructor**

Southwestern Illinois College, Belleville, Illinois

- One semester (evening class)

## EDUCATION

### **M.A., American literature**

Saint Louis University, St. Louis, Missouri

### **B.A., cum laude, English**

Saint Louis University, St. Louis, Missouri