RTN ROBO - Terms of Use

Thank you for choosing RTN ROBO. Please find below the terms related to your robot purchase, rental or lease plan.

1. Monthly Plan Options

• Lease-to-Own:

\$599.99/month + applicable taxes and one time shipping charges 36-month term. Ownership transfers after all payments are complete.

• Monthly Rental (No Ownership):

\$699.99/month + applicable taxes and one time shipping charges Renews every 30 days unless canceled 15 days in advance.

2. Installation

If you have opted for installation, a one-time fee of \$500 will be charged before deployment.

3. Security Deposit

If a security deposit is collected, it will be refunded within 15 business days after the robot is returned in good condition and all dues are cleared.

4. Payment Details

- Payment is due by the **5th business day** of each month.
- A 5% late fee applies after the 10th day.
- ACH is preferred. A \$10 processing fee applies for other payment methods.
- Zelle, checks, and bank transfer accepted.
- Checks shall be payable to: Cantina Vending Machine LLC

5. Ownership & Software

- RTN ROBO retains ownership of the robot and software until all payments are made (for lease-to-own).
- Software is licensed and may be disabled if terms are violated.

• Equipment must not be modified, resold, or used for competing products.

6. Support & Maintenance

- Support available during the plan term.
- Includes firmware updates, diagnostics, and issue resolution.
- Most support requests are resolved within 5 business days.

7. Insurance

- A \$20,000 insurance coverage is required.
- If not provided, a \$75/month insurance charge will be added to your invoice.

8. Returns

If the robot is returned:

- Use original packaging or a \$250 repacking fee applies.
- Clean the robot before returning to avoid a \$150 cleaning charge.

For any questions, please contact:

(478) 396-1776