

AEIOU :-

Domain Name: College Enquiry Chatbot

Environment:

Placement

Academics
information

Student Related
information

Campus Info.

Interaction:

Contact info.

Students & Staff
data

Latest News/
Updates

Department
information

Objects:

Mobile

Internet

Activities:

Department
Queries solved

Student Related
Queries Solved

Staff's Queries
Solved

Academics
queries Solved

easy guidance

Users:

Hostel staff

Parents

Students

College Staff

Managing Staff

Faculty

EMPATHY Canvas

Domain Name:
College Enquiry
Chatbot

Users:

Managing Staff

Faculty

Students

Parents

Stakeholders:

Students

Speakers

Hostel staff

Librarian

College Staff

Activities:

Academic Staff

Student queries solving

Quick Response

Easy guidance

Placement info

Dept. queries solved

Story Boarding:

HAPPY: Many of my college mates were facing difficulties in paying the fees so by this chatbot we got the quick response of the procedure instantly. Chatbots are useful in giving quick response.

HAPPY: One of my friend was having the confusion regarding scholarship process but using this chatbot gives him instant details and the problem was solved in no time.

SAD: I was having difficulty in paying the fees of college as not knowing the exact procedure. Then the deadline date was passed and thus the penalty was also included with fees.

SAD: One of my friend was having the confusion in filling the form of scholarship and the deadline was passed thus, leaving him with no scholarship.