KISHEN PADIYAR

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To whomsoever it may concern,

I am a Senior Technology Consultant with over eight years of experience in business analysis and software delivery across automation, AI and digital transformation. My work focuses on understanding business needs, gathering data, defining clear requirements and helping teams plan and delivery solutions that improve performance and create measurable value.

At Ernst and Young LLP, I led end to end implementation of AI and automation projects for multiple state government clients. I worked closely with the stakeholders to understand current processes, gather requirements, map operational workflows and translate those needs into practical solutions using Robotic Process Automation (RPA), Intelligent Automation, and AI solutions. I managed global delivery teams, tracked progress, managed risks and ensured next steps are clearly defined. I also prepared reports on findings, insights and presented recommendations to leadership to help them understand the value and impact of each initiative.

My recent work included delivering a document processing solution using GPT based tool using PowerApps and Azure AI, where I applied prompt engineering and responsible AI concepts to ensure accuracy and effectiveness for business users. I also worked on virtual agent solutions that support citizen facing services. These projects required clear planning, cross team coordination and frequent communication with leadership to keep focus on outcomes and user needs.

Before EY, I worked at Optum where I focused on process analysis, automation and streamlining operations. I gather and analyzed data to build insightful reports, documented current and future state workflows and supported the implementation of automation solutions that reduced manual steps and improved efficiency. I worked closely with IT and operations team to identify gaps, proposed improvements and delivered solutions. I also created project documentations and dashboards to present insights to leadership. This helped them to understand performance metrics and take necessary actions.

Across all roles, I have experience working in Agile and Waterfall environments and helping teams plan work, track progress and align on priorities. My background in Industrial Engineering and my ongoing learning in AI and Business Strategy, support my ability to solve problems in a structured way and communicate finding clearly.

I am interested in applying my skills in business analysis, data driven insights, structured project delivery and stakeholder management to a role where I can continue helping the organizations make smart, meaningful decisions and help improve operations.