# Kishore Tuggali [Software Test Engineer]

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### PROFESSIONAL EXPERIENCE

### Virtusa Consulting Services Private Limited. Software Engineer

Hyderabad, TG OCT 2021-Present

**Experienced Software Test Engineer** with 5 years of strong background in building robust automation frameworks from scratch. Successfully developed and implemented a comprehensive automation framework for regression testing, with a focus on GUI testing using Cypress, Selenium and API testing for back-end HTTP requests. Additionally, proficient in using tools like Selenium for broader test coverage.

- Implemented a Automation Test case which systematically test the billing time calculations that resulted in a 20% reduction in Manual Calculation; established a standardized template that was adopted across all project teams for improved efficiency.
- Led the redevelopment of the automation test suite with cypress for seamlessly support the application's migration from HTML to Angular, ensuring continued test coverage and stability.
- Integrated MySQL database with the automation test suite to retrieve holiday dates for calculating working days, which were then utilized for accurate billing calculations.
- Implemented a comprehensive test plan that resulted in a 30% reduction in post-release defects, contributing to enhanced customer satisfaction.
- Conducted thorough root cause analysis of production defects, leading to a 40% decrease in reoccurrence and improved software stability.
- Tech Stack used: cypress, Java-script, Java, Selenium, Postman, My SQL, HTML, TestNG, BDD, Jenkins, Jira, Git

## lodestone software Services (Acquired By TechM) QA Engineer

Ahmadabad, Gujarat DEC 2019- Oct 2021

**Experienced QA engineer** with a proven record in automation testing, specifically testing web GUI ensuring seamless users exp. Proficient in using tools like selenium and Postman, with strong skills in running regression test suites.

- Created and executed test cases for new feature requirements and enhancements, ensuring thorough validation and quality assurance.
- Developed and implemented a comprehensive test data management strategy, reducing data-related testing issues by 25% and improving test coverage.
- Implemented exploratory testing sessions, uncovering critical usability issues that were previously overlooked, resulting in a 15% increase in user satisfaction.
- Tech Stack used: Java, My SQL, Selenium, Jira, Git, TestNG, Postman

### **EDUCATION**

KG Reddy College of Engineering and Technology
Bachelor of Technology in Electronics and communication

Hyderabad, TG 2014-2018

#### ADDITIONAL INFORMATION

- Technical Skills: Java, Java Script, Cypress, Css, HTML, SQL, API Testing, Selenium, TestNG, BDD, GIT, Jira, Jenkins
- Languages: Fluent in Telugu (native), English, Hindi.
- Certifications: <u>Selenium WebDriver with Java -Basics to Advanced+Frameworks</u>, <u>Rest API Testing (Automation)</u> <u>from Scratch-Rest Assured Java</u>