

# JOHN SMITH

## CONTACT

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0454444443

Smith123@gmail.com

Liverpool, NSW – 2144

## INTERPERSONAL SKILLS

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Effective Communication

Time Management

Team Collaboration

Multitasking, Adaptability

## TECHNICAL SKILLS

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HTML5, CSS3, JavaScript

React JS

Java, Java Spring Boot

MYSQL Database

Troubleshooting &

Debugging

Microsoft Office Suite

## EDUCATION

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Master of Information

Technology

**June 2016 – Nov 2018**

University Of Southern

Queensland,

Toowoomba, Queensland

Bachelor of Computer

Science and Technology

**June 2011 – June 2015**

Jawaharlal Nehru

Technological University,

Hyderabad, Telangana

## OBJECTIVE

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Dedicated customer service professional with over 4 years of experience in the retail industry. Seeking a dynamic role that allows me to leverage my strong interpersonal skills and technical proficiency to deliver exceptional customer service and contribute to deliver solutions that enhance company growth.

## EXPERIENCE

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### Customer Service Representative – 7 Eleven Retail Store

**May 2018 – June 2022**

- Enhanced customer experience through personalized greetings, effective promotions communication, and co-buy facilitation.
- Ensured precise and professional cash/Eftpos operations, contributing to seamless transactions.
- Demonstrated exceptional organizational skills, managing inventory, placing orders, and merchandising for an aesthetically pleasing environment.
- Dedicated to maintaining a clean, organized store environment for customers, ensuring safety, and contributing to a secure shopping experience through a thorough understanding of emergency procedures.