



Kishore Paul

RPA Automation Developer

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Skills:

- **Robocorp** (Expert)
- **Automation Anywhere** (Intermediate)
- **Python** (Intermediate)
- **Selenium with Python** (Intermediate)
- **GIT** (Basics)
- **Service Now** – Ticketing Tool (Experienced).
- **Oracle Agile PLM** (Expert)
- **SQL** (Basic)
- **Front-End Development** (Intermediate).
- **Office Suite**

Certification:

Robocorp Certified: L3 Certified in Robocorp

Summary

As an accomplished Automation Specialist, I have rapidly mastered Robocorp and Automation Anywhere in a very short span of time, developing 15 bots with utmost accuracy in robocorp. I have also gained valuable experience working directly with clients and stakeholders in a support role, where I honed my communication and problem-solving skills. I am now transitioning to a development project, where I am eager to apply my technical expertise to drive innovation and efficiency. With a proven track record of delivering results and driving automation, I am committed to continuous learning and growth, ensuring smooth operations and exceeding expectations.

Employment History

RPA Automation Developer, Tata Consultancy Services

Current Role

1. Robocorp Certification completed – Level-3 Certification completed.
2. Completed migration project by developing 15 bots in robocorp.
3. Attained knowledge in Automation Anywhere in migration.
4. Developed bot by incorporating Python.

L3 Application Support, Tata Consultancy Services

(Aug 2022 - Jan 2023)

1. Trained 10 new resources, worked on Windows/Linux updates, handled application configuration, monitored logs/sanity testing during updates and downtimes.
2. Acted as backup lead, attended stakeholder meetings for critical issues and enhancements.
3. Monitored scheduled tasks/operations, performed manual testing.

Application Manual Tester, Tata Consultancy Services

(Dec 2021 - Jun 2022)

1. Worked as manual tester on Oracle Agile PLM, wrote and executed test scripts.
2. Gained hands-on experience with Agile PLM application configuration.

L2 Application Support, Tata Consultancy Services

(Apr 2021 - Nov 2021)

1. Provided workflow for user account management automation, helping reduce license costs.
2. Worked with automation and 3rd party teams on document transfer to a vault.
3. Assisted automation team with server maintenance and cleanup to reduce failures.

L1 Application Support, Tata Consultancy Services

(Mar 2020 - Mar 2021)

1. Provided support for J&J Oracle Agile PLM, identified customer needs/issues, and provided solutions using ServiceNow.
2. Worked with J&J CW team on IAM for user access and role management using LDAP.
3. Used Oracle SQL to resolve data discrepancies and modifications.
4. Generated ad-hoc reports based on user requirements.

Projects

1. Stock Data Analysis/Visualization

- A Python based project incorporating Web-Scrapping, Data Visualization using BeautifulSoup4, Pandas, Matplotlib, Logger modules.

Link: [Stock Data Visualization - YouTube](#)

2. Amazon Product Review & Sentiment Analysis

- A program to download reviews & analyze the sentiments in the review to get an overview on the product by incorporating Web-Scrapping, Analysis & Visualization.

Link: [Amazon Product Review & Sentiment Analysis - Roberta Model - YouTube](#)