

Name: **MBELLA**

First name: **CHRISTINE ELISABETH PATIENCE**

Date and place of birth: **February 26, 1994 in Douala**

Residence: **KOTTO-BLOC, DOUALA**

Marital status: **Single**

Email: **passimbella4@gmail.com**

Phone: **697083932**

BILINGUAL CLIENT ADVISOR

PROFESSIONAL SKILLS

Pedagogue and patient

Computer and writing skills

Handling numbers effectively

Sense of service, communication and discretion

PROFESSIONAL EXPERIENCES

June 2014 - July 2014; Internship at the URBAN COMMUNITY OF DOUALA

(Tasks; reception of calls, filing of documents).

December 2015 – January 2016; Internship at TSEKENIS CAMEROON (Tasks: welcoming customers, helping the customer in choosing the different products offered, taking care of the cleanliness of the service area).

July 2018-August 2018; Internship at UNITED BANK FOR AFRICA (UBA) (Tasks: reception of the customers, opening of different accounts, filing of documents).

February 2019 – August 2019; Internship at NEXTTEL CAMEROON (Tasks: program animations within the company, shops and during field visits).

September 2019 – December 2020; FRANCHISE ADVICE CAMEROON SARL
(activity coordinator and client advisor)

ACADEMIC TRAINING AND PROFESSIONALS

2017 – 2018 : Obtaining the BTS in Communication at **ISTTI**

2014 – 2017 : Study at **the University of Buea** **2013 – 2014** :

GCE Advanced Level in ARTS at **Baho College** **2012 – 2013** :

GCE Ordinary Level in ARTS at **Baho College**

LANGUAGES

French: fluent

English: fluent

OTHER KNOWLEDGE

Software : Microsoft Word, Excel, PowerPoint

Category **B license**

HOBBIES

Sport (Tennis, jogging.)

Music Reading

Dancing