**Dental Clinic Services System**

**Summary of the Proposal Presentation**

**Questions and Answers**

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**Summary of the Proposal Presentation**

**Questions and Answers**

**1. Why do you limit your target web browser only to Google Chrome?**

* We plan to use Google Chrome for testing our application only because of time constraints. And we will test it with the other major web browsers (e.g. Firefox, Internet Explorer) as well if time allows. Actually this application should be able to run on the other web browsers as well because we plan to use HTML5 and CSS3. But there might be some performance issues which we cannot guarantee without actually testing our application on different browsers.

**2. Why do you limit your target mobile platform only to iOS7?**

* At first, we thought that we would build the mobile application on iOS7 because it is the newest version and proven to be stable and reliable. However, we have to admit that many iPhone users are still using iOS6. And as our mobile application does not require any feature supported by iOS7 only, we plan to support iOS6 as well as iOS7.

**3. Why wouldn’t doctors use Skype or Line for online consultation? Can patients talk with doctors real-time using their mobile phone?**

* We do not believe doctors have enough time to talk with their patient real-time via Skype or Line. The online consultation feature we plan to build does not support real-time chatting. Instead, it provides the space where patients can ask questions and doctors answer them whenever they are available. This feature may not offer the full benefits that those real-time chatting applications provide. However, we believe it will at least provide another communication channel between doctors and patients.

**4. How do you plan to implement the server side? Do you plan to use any web development framework?**

* We will implement the server side using CodeIgniter framework because it is open source and has a helper in developing , Javascript, HTML, form and more.

**5. How would the QR code be sent (e.g., email, SMS)?**

* We can send QR codes through the internet into the mobile application and via email. However, QR codes cannot be sent via SMS. We, therefore, plan to send patient IDs instead.

**6. How about building a kiosk to help identify patients with QR code? Wouldn’t it be better than having clinic officers scan QR codes themselves?**

* We think building a kiosk is better because it will reduce officers’ work. At this point, we plan to leave the task of scanning QR codes to officers. If time allows, however, we would like to change the feature and make the QR code scanning taken care of by a dedicated machine (like a kiosk) without interruption of officers.

**7. Would the system provide dental knowledge customized for users?**

* Providing customized dental knowledge is quite complicated and can be even dangerous when it is not done properly. For now, we plan to provide dental knowledge related to the symptoms only. Provide the knowledge for each patient’s symptom.