

Katherine He

Full Stack Developer

Contact:

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Technical Skills:

- CSS (Bootstrap, Materialize, Semantics)
- HTML
- JavaScript (jQuery, Node, React)
- Microsoft Office
- MongoDB
- SAP CRM
- SQL

Communication Language:

- **English:** Native language
- **Mandarin:** Conversational with basic writing/reading
- **Wen Zhou:** Intermediate

Education

University at Buffalo, the State University of New York

Bachelor of Science in Business Administration Buffalo, New York
Concentration: Management Information Systems May 2012
GPA 3.2/4.0

Columbia | Engineering The Fu Foundation School of Engineering and Applied Science

Columbia Engineering Coding Boot Camp New York, New York
Full-Stack Developer Course Dec 2018

Work Experience

FlightSafety International Inc.

A Berkshire Hathaway Company Flushing, New York
Condition Contract Specialist July 2012 to Sept 2018

- Point of contact for special condition pricing, issues with SAP CRM web interface system, special maintenance training invoicing, validity date adjustments and retail rate adjustments
- Calculated, managed and corrected the retail rate database to assure that rates fall in line with the formula across the different pricing plans
- Researched and controlled customer discount database to align with customer signed agreements and ensure incorrect rates are removed.
- Worked with SAP Logon 720 and SAP CRM for pricing approval requests, pricing entrees, sales orders, invoices, financial debits, debit memos, contracts and special pricing

Accomplishments

- ✓ Completed four yearly escalation projects, coordinating with upper managements to calculate new rates for each of the 5000+ aircraft and training package for next calendar year
- ✓ Formalized an outline to unify price entry in the SAP CRM web interface with our 40 Learning Centers; including troubleshooting steps, examples of common mistakes and the corrections

School of Management

Advisory Department Buffalo, New York
Office Administrator Assistant August 2009 to May 2012

- Managed office traffic and assisted the students with answering simple walk-in questions
- Arrange an appointment with the advisor and prepared student portfolios for the meetings
- Emailed follow up survey to students after their session with their advisor
- Answered incoming calls and redirected them to proper authority
- Input student information into Access database and Excel spreadsheets