



Adult Telephone Protocols: Office Version

By David A. Thompson

American Academy of Pediatrics, United States, 2012. Spiral bound. Book Condition: New. 3rd Revised edition. 279 x 239 mm. Language: English . Brand New Book. Adult Telephone Protocols a powerful decision-support tool designed to help busy family practice and internal medicine offices handle a wide array of adult phone inquiries. It guides triagers through each call with the same step-by-step checklist organisation as its companion resource, Pediatric Telephone Protocols. More than 100 proven protocols cover 95 of the most common adult complaints- everything from insect bites and sunburn to breathing difficulty, seizures, and wound infections. Time-saving, care-enhancing features include Highlighted triage assessment questions Practical home care instructions Call prioritisation guide Red flag checklist for office support staff Over-the-counter medication advice Office resources checklist Reproducible triage log sheets .and more!.



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-- **Ally Reichel**

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