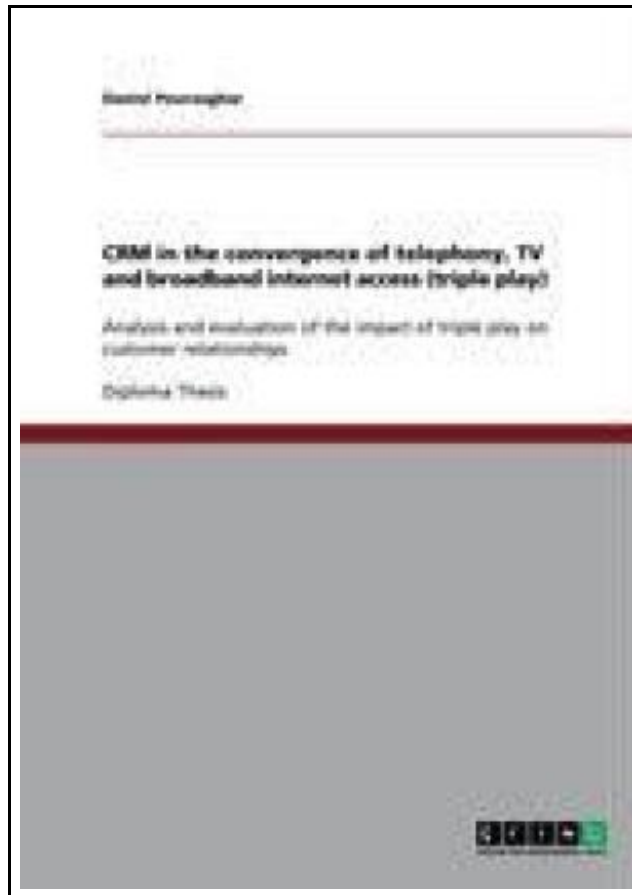


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CRM IN THE CONVERGENCE OF TELEPHONY, TV AND BROADBAND INTERNET ACCESS (TRIPLE PLAY)



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