



Measuring Health Care: Using Quality Data for Operational, Financial, and Clinical Improvement

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Jossey-Bass, 2006. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Figures and Tables. Preface. The Author. Introduction. 1 Overview: What Measures Measure. Measures and the Medical Staff. Measures and Patients. Measures and Health Care Leaders. Measures and Money. Measures and Evaluating Care. Summary. Things to Think About. 2 Fundamentals of Data. Quality and Finance: A Perfect Fit. Quality and Accountability. Let the Walls Come Tumbling Down. Finding Answers. Objectifying the Delivery of Care. Case Example: Cardiac Mortality. Case Example: Intensive Care Units. Defining Goals. Nothing New Under the Sun. Case Example: Falls. Communicating Information from Quality Measures. Leadership Defines the Level of Quality. Finding Questions. Summary. Things to Think About. 3 Using Data to Improve Organizational Processes. Satisfying the Demanding Consumer. Offering Value. Showing the Numbers. Measures Are Good Business. Managing with Measures. The Value of Measures. Measures and Organizational Processes. Case Example: Nutrition. Case Example: Housekeeping. Monitoring Performance. Measures Promote Knowledge. Lack of Measures Leads to Poor Resource Management. Measures and Evaluating Services. Summary. Things to Think About. 4 What to Measure-and Why. Leadership Determines What to Measure. Measures Define Quality Care. Measures Inform Financial Decisions. Measures and Purchasing Decisions. Measures and Patient...

Reviews

This publication is amazing. It is definitely basic but shocks in the fifty percent of your publication. You wont feel monotony at anytime of your own time (that's what catalogues are for concerning if you question me).

-- Prof. Kirk Cruickshank DDS

This kind of book is every little thing and taught me to looking ahead of time and a lot more. I am quite late in start reading this one, but better then never. I found out this book from my dad and i encouraged this pdf to find out.

-- Justus Hettinger