



## Lean Six Sigma for Dummies (Second Edition)

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By John Morgan, Martin Brenig-Jones

Wiley India Pvt. Ltd, 2015. Softcover. Book Condition: New. 5th or later edition. 18 x 24 cm. Fine-tune your business processes and maximise the quality and efficiency of your organisation. If you want to make your organisation or team more productive, you have to change the way it thinks. Combining the leading improvement methods of Six Sigma and Lean, this winning technique drives performance to the next level. Lean Six Sigma For Dummies outlines the key concepts of this strategy in plain English and explains how you can use it to get the very best out of your business. This second edition includes: ? Lots of extra tools and techniques for implementing Lean Six Sigma ? New guidance on policy deployment ? New guidance on managing change in your organisation ? Useful techniques for choosing which projects to tackle with Lean Six Sigma. Introduction Part I: Lean Six Sigma Basics Chapter 1: Defining Lean Six Sigma Chapter 2: Understanding the Principles of Lean Six Sigma Part II: Working with Lean Six Sigma Chapter 3: Identifying Your Customers Chapter 4: Understanding Your Customers` Needs Chapter 5: Determining the Chain of Events Part III: Assessing Performance Chapter 6: Gathering Information Chapter 7: Presenting...



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