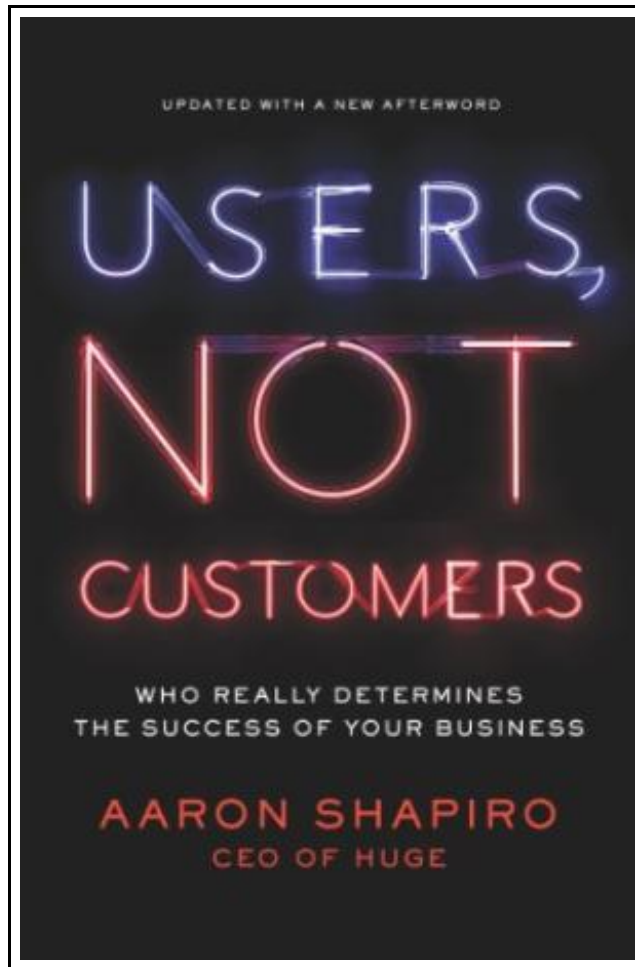


## Users, Not Customers: Who Really Determines the Success of Your Business



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