

Cecil Thomas

Experienced and self-motivated individual looking to leverage my skills with computer and software systems.

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EXPERIENCE

Entrata, Lehi – Client Resolution Specialist

May 2018 – May 2019

Provide support over the phone, email, and chat for our biggest clients. Running SQL queries to pull needed data. Reviewing over code to understand system logic.

Entrata, Lehi — First Response Specialist

May 2018 – May 2019

Provide support over the phone, and email to clients. Assist development in troubleshooting bugs.

DigiCert Inc, Lehi — Validation Specialist

Feb 2018 - July 2018

Validate companies for SSL certificates according to industry standards. Assist in completing orders for orders from Japanese organizations.

Dixie State University, St. George — IT Tech

Jan 2014 - Dec 2014

Assist students with basic account needs, surplus used computer equipment on auction.

EDUCATION

Desert Hills High School, St. George

Aug 2008 - May 2011

SKILLS

Fullstack Web Development
(MERN)

PostgresQL

AWS

AWARDS

Louis Armstrong Jazz Award

John Phillips Sousa Award

Eagle Scout Rank

LANGUAGES

English

Japanese