KITTY SZOKE

DEVOPS CONSULTING ENGINEER

CONTACT INFORMATION

16, St. Peter's Way, W5 2QR, London | 07808 858 389 | kitty.szoke@gmail.com | LinkedIn

PERSONAL STATEMENT

I'm a highly motivated and detail-oriented DevOps Engineer with hands-on experience in internal project development and Site Reliability Engineering (SRE) support. Possessing a strong foundation in infrastructure automation (such as Terraform and Ansible), cloud technologies (AWS), and continuous integration/continuous deployment (Jenkins) pipelines. I'm skilled in leveraging industry best practices to enhance system performance, scalability, and reliability. Adept at collaborating with cross-functional teams to deliver efficient and innovative solutions. Committed to continuously expanding knowledge and staying up-to-date with the latest industry trends.

WORK HISTORY

DevOps Consulting Engineer

Automation Logic / Version1 - London May 2022 - Present

- Completed a comprehensive 3-month training and graduate program focusing on key technologies, including AWS, Terraform, Ansible, Docker, and Kubernetes.
- Contributed to an internal project aimed at developing an application for new graduates. Spearheaded the creation of a robust black box testing solution utilizing Python/Pytest for various internal processes related to SQL, Python Terraform, Ansible, Docker, and Kubernetes while establishing an automated pipeline using Jenkins.
- Transitioned to a government project as an SRE (Site Reliability Engineer) team member, actively involved in the maintenance and construction of infrastructure using AWS, Terraform, Ansible, and GitLab. Additionally, facilitated seamless deployments through Jenkins and implemented automation through bash scripting.
- Played a pivotal role in supporting and upgrading infrastructure for fellow team members. Introduced innovative solutions leveraging Terraform, Ansible, and GitLab pipelines.
- Facilitated continuous workflow by creating and maintaining technical documentation, including system diagrams and operational procedures.
- Resolved customer complaints to boost loyalty and satisfaction.
- Troubleshot software to identify bugs and discrepancies.
- Executed projects using Agile methodologies.

Junior DevOps Consultant

Nuaware - London April 2021 - May 2022

- Maintained and updated sandbox environments (Instruct) to ensure optimal functionality.
- Assisting external trainers for vendors such as HashiCorp, NGINX, PaloAlto (Prisma Cloud), Docker etc.
- Assisted in managing administrative tasks for webinars and trainings.
- Actively engaged in introductory training sessions on key technologies, including Docker, Kubernetes,
 Terraform, and Vault, while also providing support on administrative matters.

Senior Receptionist and Bartender

Multiple Hospitality Venues – Brighton, Leeds, and London *June 2012 – April 2022*

- Provided exceptional customer service by anticipating and fulfilling guests' needs promptly and professionally.
- Demonstrated strong **problem-solving skills** by resolving guest complaints and issues effectively, resulting in increased guest satisfaction.
- Collaborated with a diverse team of hospitality professionals to ensure smooth operations and seamless guest experiences.
- Utilized excellent time management skills to multitask and prioritize tasks in a fast-paced and dynamic environment
- Maintained a **keen attention to detail** while performing various administrative and operational tasks.

QUALIFICATIONS / CERTIFICATIONS

Computing & IT (Computer Science)

The Open University
October 2019 – Present (Part-time)

AWS Cloud Practitioner

August 2020

Cisco Networking Academy – Networking Essentials

December 2020

TECHNICAL SKILLS

- Cloud Technologies: AWS
- Infrastructure as Code (IaC): Ansible, Terraform, CloudFormation
- Scripting and Programming: Python, Java, Bash, JSON, YML
- Version Control: Git, GitLab, BitBucket, GitHub
- Databases: MySQL, MariaDB, Amazon RDS
- CI/CD: Jenkins, GitLab
- Agile/Scrum Methodologies
- Strong Troubleshooting and Problem-solving Skills

HOBBIES AND INTERESTS

- Reading
- Walking & Hiking
- Gaming

LANGUAGES

- English Fluent
- Hungarian. Native
- Japanese Intermediate