# RICHARD KIWALE

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### **CAREER OBJECTIVE**

I am an organized, self-motivated, and goal-oriented individual eager to apply my theoretical knowledge and practical skills in diverse environments. Leveraging my astute information technology expertise, I aim to contribute to strategic planning and drive improvements in productivity and sustainability.

#### **EDUCATION**

Bachelor of science in Business Information System.

2018-2021

# **UNIVERSITY OF DODOMA**

Advanced Certificate of Secondary School (CBG).

2016-2018

### TAMBAZA SECONDARY SCHOOL

Certificate of Secondary Education.

2012-2015

#### MBEZI BEACH SECONDARY SCHOOL

#### WORK AND GAINED EXPERIENCE

### **OFFICE ADMIN** -SHREENIDHI ENGINEERING & SERVICES TANZANIA LIMITED

## July 2024-Up to Date

- Customer care.
- Handle office utilities.
- Sales and marketing.
- Data entry.
- Providing technical assistance concerning ICT.

## IT TECHNICIAN - Winning Nature in Charisma Organization (VOLUNTEER)

#### June 2022-Up to Date

- Graphics Designing for Organization Social Media Platform by creating visually appealing designs to enhance the organization's social media presence and promote its activities effectively.
- Designing and developing user-friendly and responsive website for an organization (wnctanzania.org).
- Providing technical assistance concerning ICT.

## ICT TECHNICIAN-SKYMARK VTC

## **August 2023-June 2024**

- Developing educational resources tailored for student learning.
- Diagnosing and resolving hardware issues.
- Creating visually engaging designs for Promoting services to enhance brand visibility and engagement.
- Providing technical assistance and maintaining IT infrastructures.
- Setting up and customizing software according to specific requirements.

## **ICT OFFICER** -INVENTIONS TECHNOLOGIES (IPT)

#### August 2020-September 2020

- Designing, coding, testing, and deploying software applications (Android mobile application development.
- Creating, structuring, and managing databases for efficient storage and retrieval information.
- Providing technical assistance in IT-related problems, and inspecting and resolving hardware issues.
- Setting up and customizing software applications.

## **PROGRAMMER** -University of Dodoma (IPT)

#### July 2019-September 2019

- Designing, building, and maintaining responsive websites using technologies such as HTML, CSS, and JavaScript.
- Creating, maintaining, and querying databases using MySQL.
- Installing and configuring software including antivirus tools and productivity applications.
- Resolving common issues related to operating systems, applications, or network connectivity.
- Documentation by preparing Projects reports, user requirements specifications, Entity relations Diagram, Flowcharts.

### TECHNICAL SKILLS

- **PROGRAMMING LANGUAGE:** Java, C++ and Python.
- **OPERATING SYSTEM**: Windows, Linux (ubuntu)
- DATABASE: MySQL
- WEB TECHNOLOGIES: Html & CSS.
- TOOLS: Git, Canva, Adobe Illustrator, VS code, Figma, Google suite, TeamViewer & AnyDesk.
- **COMMUNICATION TOOLS:** Zoom & Microsoft Teams.

# **PROJECTS**

**Project**: Responsive Website Development for Winning Nature in Charisma (WNC)

Role: Web Developer & Admin.

- Developed a responsive website using HTML, CSS, and JavaScript to ensure accessibility and an optimal viewing experience across devices.
- Utilized PHP for handling user form data, enabling efficient communication and data collection for the NGO's initiatives.
- Designed and implemented a user-friendly interface that effectively highlights the organization's mission, vision, and ongoing projects, including the Disability and Development Program.
- Created a platform to promote the NGO's work in empowering persons with disabilities in Tanzania, increasing awareness about disability inclusion and sustainable development.