KIYOON KO

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🖥 kiyoonko.me

EDUCATION

Duke University
2015-2019

B.A. Computer Science
Minor: Music
GPA: 3.74

SKILLS

Design: Sketch, SketchUp, Indesign, Invision

Programming:
Proficient: Java, Python
Familiar: C, C++, Assembly

Web Development: HTML, CSS, Javascript, Bootstrap, Flask, Node.js, React.js

Project Management: Azure DevOps, JIRA, Trello, Confluence, Aglie

Database: SQL, NoSQL (Firebase)

INTERESTS

Product Management
UX Design
Growth Marketing
Design Thinking
Tech For Good
Minority Empowerment

EXPERIENCE

Microsoft | Sept 2018 - Dec 2018
Program Manager Intern
Redmond, WA
- Drove and implemented telemetry pipeline and dashboard to monitor user usage
- Identified problem points through in-person interviews with a breadth of Windows Engineers
- Improved engineer accessibility to Branch Health Dashboard, features accounting for 20% of the visits

Baydin | May 2018 - Aug 2018
Product Management and Design Intern
Mountain View, CA
- Designed and conducted usability test for new features on various Boomerang products
- Wireframed and prototyped new features and products, including Boomerang for Apple Watch
- Analyzed 500+ reviews, support tickets, and user feedback to prioritize deliverables for Boomerang for iOS

Microsoft | May 2017 - Aug 2017
Program Manager Intern
Redmond, WA
- Implemented a comprehensive landing page for CloudLab, Windows' specialized test automation on cloud
- Assisted with implementing new telemetry system within CloudLab, improving accessibility of infrastructural

LEADERSHIP

Catalyst at Duke University
Founder and President '17 | Durham, NC
I founded Catalyst, Duke's first social / pre-professional organization for tech enthusiasts. It serves as the main community for individuals to share their excitement and ideate new possibilities of technology.

HackDuke
Logistics Lead & IDEATE Co-Founder | Durham, NC
I led the logistics for a 24 hour, 700+ attendee social good hackathon, hosted by HackDuke in 2017. I also founded IDEATE, Duke's Design Thinking Conference hosted at Duke University every Spring semester since 2016.