KIYOON KO

ASPIRING PRODUCT MANAGER, ENTREPRENEUR,
DESIGNER, ACTIVE HACKER, MUSICIAN

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EXPERIENCES

MICROSOFT — Sept 2018 - Dec 2018
Program Manager Intern
Engineering Systems - Windows Continuous Integrations
Redmond, WA

- Drove and implemented telemetry pipelines, Kusto queries, and dashboard to collect user experience metrics
- Created user experience improvements that accounted for 17% of Branch Health Dashboard visits
- Validated improvement in Pre-checkin build failure triaging experience with Windows developers

BOOMERANG (BAYDIN) — May 2018 - August 2018
Product Management And Design Intern
Mountain View, CA

- Designed and conducted usability tests for new features on various Boomerang products
- Wireframed and prototyped new features and products, including Boomerang for Apple Watch
- Analyzed 500+ Apple store reviews, support tickets, and user feedback to prioritize deliverables for Boomerang for iPhone

MICROSOFT — May 2017 - August 2017
Program Manager Intern
Engineering Systems - CloudLab
Redmond, WA

- Worked with engineers on creating new telemetry pipeline and technology in the VM cloud system
- Designed and implemented UI elements across the CloudLab product, including a new landing UI
- Presented the improvement and future steps of user experience of CloudLab to senior leadership

CONFERENCES

NQAPIA CONFERENCE — July 2018
Human Rights Campaign
San Francisco, CA

Joined Human Rights Campaign as a panelist for a discussion on AAPI and LGBTQ+ youths at National Queer Asian Pacific Islander Alliance (NQAPIA) Conference.

STANFORD UNIVERSITY — August 2017
Stanford GSB MBA Future Leaders Program
Palo Alto, CA

Participated in a three-day residential program for rising college juniors at Stanford GSB. Studied case studies, design exercises, and leadership activities from Stanford GSB, Stanford D.school, and Google.

PROJECTS

DO-ER — December 2018
Developer

A Flask application that keeps track of 2019 resolution, goals, and tasks. Built using **Python** for backend, and **HTML** and **CSS** for front-end. Utilized **SQLite** for database. Currently in process of moving to **PostgreSQL** database.

CAPITAL2GO — January 2017
Designer, Front-end Engineer

An Android app that allows withdrawal by scanning a QR code generated by the application. Aimed to create a safer environment for users to withdraw money form their account. Built with **Java** and **XML**, prototyped with **Sketch.app**.

TÜNDER — October 2016
Product Manager, Designer, Full-Stack Engineer

A web application that suggests newly released tracks the user likes. Built with **HTML, CSS, and Javascript**. Prototyped using **Sketch.app.** Database managed through **Firebase**. Managed team of four and assigned different tasks to teammates.

EDUCATION

DUKE UNIVERSITY
B.A. in Computer Science, Minor in Music
Durham, NC
Class of 2019, GPA: 3.8

Relevant Courseworks: Introduction to Databases **[SQL-based]**, Experimental Interface Design

LEADERSHIP

ASIAN & PACIFIC ISLANDER QUEERS(APIQ)
Co-Founder

APIQ serves undergraduate students, graduate students, faculty, and staff at Duke University who identify as Asian and Pacific Islanders, and LGBTQ+. Since Spring of 2016, APIQ grew from 8 founding members to 30+ members.

CATALYST
Founder and Past President

Catalyst is Duke's first social / pre-professional organization for tech enthusiasts. Catalyst organizes social and professional events for Duke students. Catalyst expanded from 3 founding members to 80+ members from January 2016 to May 2018.