

JOHN K. NDICHU

Software Developer

Nairobi, Kenya | +254729482181 | kjndichu01@gmail.com | <https://kj-ndichu.github.io/>

CAREER SUMMARY:

Solution-oriented and problem solver with 2 years of experience building and maintaining software. Highly skilled in Databases, APIs, Backend Programming, Oracle Apps development, implementation, and support .

WORK EXPERIENCE:

Kobby Technologies Ltd.

Oracle Technical Consultant | 01 July, 2022 - Present

- Develop and modify database procedures/functions, triggers, and packages to enhance and improve functionality using PL/SQL.
- Provide emergency support to internal/external customers requiring the ability to manage multiple tasks and rapidly troubleshoot complex applications effectively.
- Support and troubleshooting of the existing developed applications (Forms, Reports).
- Collaborate with senior Consultants in handling client support and developing solutions that meet the given SLAs
- Oracle E-Business Suite report creation and customization.

Oracle Technical Consultant - Internship | 01 March, 2022 - July 2022

- Database structure design for Tables, views, sequences, synonyms and database triggers and other database objects.
- Creation of SQL packages, functions, and procedures.
- Agile Project Management and planning using JIRA.
- Oracle reports creation and customization.
- Technical analysis of the major business processes, O2C and P2P.
- Help users troubleshoot common EBS errors.
- Technical Documentation

Pefrank Smart Solutions Ltd.

Junior Web Developer | 01 October, 2021 - 4 February, 2022

- Built and maintained websites for clients through various online platforms
- Created and tested applications for websites
- Filed reports, gathered information, and performed research
- Created guides to document the processes and maintain business continuity
- Oversee and maintain core web services and websites
- Ensure user satisfaction and retention by providing responsive tech support
- Perform live demos to customers and nurture client relationships
- System testing and documentation
- Collaborate with senior developers to update software and create new features

RELEVANT PROJECTS:

Kobby Technologies Ltd.

Oracle Technical Consultant | 01 March, 2021 - Present

- Oracle EBS technical support at **Galana Oil Kenya**

Pefrank Smart Solutions Ltd.

Junior Web Developer | 01 October, 2021 - 4 February, 2022

- Created a new website for the company **pefranksmartsolutions.com**
- Designed and integrated new features for **transafriccollege.co.ke** website

EDUCATION:

2017 - 2021 | Laikipia University, Kenya

Bachelor of Computer Science - Software Engineering

SKILLS:

- Front-end development (HTML, CSS, Javascript, Bootstrap, Git)
- Linux
- Backend development (MERN Stack, Django)
- Oracle Financials AP, AR, CM, GL, FA
- Oracle E-Business Suite development
- Oracle Reports
- Oracle OBIEE
- Oracle Database Programming (PL/SQL)
- Microsoft Office 365
- PC hardware and software troubleshooting and repairs
- Low code application development (Oracle APEX, Wordpress)

REFEREES

Peter Irungu

Senior Software Engineer, Pefrank Smart Solutions Ltd.

+254 727 482732

Michael Muthini

Senior Oracle Technical Consultant, Kobby Technologies Ltd.

+254 711 756836