MY560 Workshop: Collecting and Analyzing Social Media Data

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Workshop website: pablobarbera.com/social-media-workshop

Social Media Analysis Pipeline 1

- Twitter
- Facebook
- Reddit
- Youtube

- Gender, age
- Socioeconomic attributes
- Voting intention
- Speech acts (e.g. sarcasm)



- Remove nonactive accounts
 - active accounts Crowdsourci
- Language
- Location

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Important limitation: tweets can only be downloaded in real time (exception: user timelines, \sim 3,200 most recent tweets are available)

Anatomy of a tweet





Four more years.



RETWEETS 756,411 FAVORITES 288,867









Anatomy of a tweet

Tweets are stored in JSON format:

```
{ "created at": "Wed Nov 07 04:16:18 +0000 2012",
 "id": 266031293945503744,
 "text": "Four more years. http://t.co/bAJE6Vom",
 "source": "web",
 "user": {
   "id": 813286,
    "name": "Barack Obama",
    "screen name": "BarackObama",
    "location": "Washington, DC",
    "description": "This account is run by Organizing for Action staff.
        Tweets from the President are signed -bo.",
    "url": "http://t.co/8aJ56Jcemr",
    "protected": false,
    "followers_count": 54873124,
    "friends count": 654580,
    "listed count": 202495.
    "created at": "Mon Mar 05 22:08:25 +0000 2007",
    "time zone": "Eastern Time (US & Canada)",
    "statuses count": 10687.
    "lang": "en" },
 "coordinates": null,
 "retweet count": 756411,
 "favorite count": 288867.
 "lang": "en"
```

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 - Will show some examples later

Sampling bias?

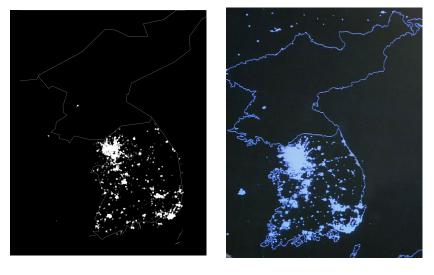
Morstatter et al, 2013, *ICWSM*, "Is the Sample Good Enough? Comparing Data from Twitter's Streaming API with Twitter's Firehose":

- ▶ 1% random sample from Streaming API is not truly random
- Less popular hashtags, users, topics... less likely to be sampled
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- ▶ But for keyword-based samples, bias is not as important González-Bailón et al, 2014, *Social Networks*, "Assessing the bias in samples of large online networks":
- Small samples collected by filtering with a subset of relevant hashtags can be biased
- Central, most active users are more likely to be sampled
- Data collected via search (REST) API more biased than those collected with Streaming API



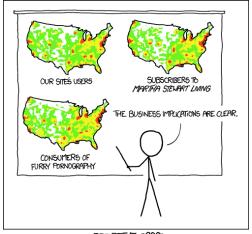
Tweets from Korea: 40k tweets collected in 2014 (left) Korean peninsula at night, 2003 (right). Source: NASA.

Who is tweeting from North Korea?



Twitter user: @uriminzok_engl

But remember...



PET PEEVE #208: GEOGRAPHIC PROFILE MAPS WHICH ARE BASICALLY JUST POPULATION MAPS

Facebook data

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R library: Rfacebook

Login details: RStudio Server

RStudio Server URL:

rstudio.pablobarbera.com

user = userXX and password = passwordXX

where XX is your assigned number