Kjirsten Hernandez

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Education

Bachelor of Science in Applied Technology   Expected Completion: Aug 2025
Brigham Young University - Idaho   *Rexburg, ID*

- 3.97 GPA
- Developed the backend for a JavaSript web appliation enabling users to store and manage doctor and office contact information, enhancing continuity of care.
- Designed and implemented a responsive web page using Node.js, APIs, and object-oriented Java-Script to dynamically display a list of cat breeds, with detailed information accessible on click.
- Collaborated with a team to develop a Next.js e-commerce application that enables users to search, filter, and purchase products, create and manage personalized shops, and sell handmade items.
- Collaborated with a team to develop an ASP.NET Core application using an SQLite database, providing users an organized platform to track personal media collections online by creating an account, adding, editing, or deleting media items, and searching or filtering through their collection.

Experience

Ophthalmic Technician   Apr 2015 - Current
Utah Valley Eye Center   *Provo, UT*

- Provided backup IT support by troubleshooting technical issues, performing computer maintenance, and addressing hardware challenges in the absence of dedicated IT staff
- Conducted patient intake by actively listening to symptoms and concerns, analyzing information to identify relevant follow-up questions, and determining the need for additional tests to ensure accurate and efficient care.
- Achieved a 98% patient satisfaction rating as a team by ensuring timely patient care and managing high-priority tasks, thus streamlining workflow and maintaining operational consistency to meet critical deadlines.

Graphic Designer   Jan 2018 - Current
Utah Valley Eye Center   *Provo, UT*

- Collaborated with the marketing coordinator to implement a data-driven social media strategy that yielded a 40% increase in engagement and growth over the course of one year.
- Designed and produced compelling visual media using Photoshop and Illustrator, resulting in a 127% increase in audience reach.

Skills

- JavaScript, .NET, HTML/CSS, C#, SQL
- Git, Github
- Adobe Photoshop/Illustrator

- Problem-Solving
- Critical Thinking
- Communication/Teamwork