Kjirsten Hernandez

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Education

Bachelor of Science in Applied Technology   Expected Completion: Aug 2025
Brigham Young University - Idaho   *Rexburg, ID*

- 3.97 GPA
- Developed the backend for a JavaSript web application enabling users to store and manage doctor and office contact information, enhancing continuity of care.
- Designed and implemented a responsive web page using Node.js, APIs, and object-oriented JavaScript to dynamically display a list of cat breeds, with detailed information accessible on click.
- Collaborated with a team to develop a Next.js e-commerce application using Typescript that enables users to search, filter, and purchase products, create and manage personalized shops, and sell handmade items.
- Collaborated with a team to develop an ASP.NET Core application and deploy through Azure, providing users an organized platform to track personal media collections online by creating an account, adding, editing, or deleting media items,.

Experience

Ophthalmic Technician   Apr 2015 - Current
Utah Valley Eye Center   *Provo, UT*

- Analyzed testing and complex data sets to identify potential sources of patient vision issues.
- Demonstrated meticulous attention to detail in data entry, equipment calibration, and patient care to ensure accuracy and efficiency.
- Achieved a 98% patient satisfaction rating as a team by ensuring timely patient care and proactively managing high-priority tasks, thus streamlining workflow and maintaining operational consistency.
- Collaborated with cross-functional teams to conduct chart audits, ensuring HIPAA compliance and maintaining EHR integrity.

Graphic Designer   Jan 2018 - Current
Utah Valley Eye Center   *Provo, UT*

- Collaborated with the marketing coordinator to implement a data-driven social media strategy that yielded a 40% increase in engagement and growth over the course of one year.
- Designed and produced compelling visual media using Photoshop and Illustrator, resulting in a 127% increase in audience reach.

Skills

- JavaScript, .NET, HTML/CSS, C#, SQL
- Git, Github
- React, Next.js, Node.js, ASP.NET Core, Express.js
- Problem-Solving
- Critical Thinking
- Communication/Teamwork