

Kent J. Kraus

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OBJECTIVE

Self-motivated Technology Management graduate seeking valuable work experience to lead to a career.

PROFESSIONAL SKILLS PROFILE

Six years of related work experience in combination with strong academic training and credentials in:

- Customer Service
- Microsoft Office (Word, Excel, Powerpoint)
- Introductory C# and SQL experience
- Rapidly Learning New Technologies
- Quantitative Problem Solving
- Introductory Visual Studio experience

EDUCATION

BAS – Technology Management, GPA – 3.60 (recent graduate)
STATE COLLEGE OF FLORIDA, Bradenton, Florida

EMPLOYMENT EXPERIENCE

Delivery Driver
NPC International
Palmetto, Florida

January 2008 to Present

Part-time and Full-time staff position with one of the region's largest Yum! Brands franchisees.

- Handle customer problems professionally and in a pleasant manner.
- Train and mentor new employees in security and safety procedures.

Store Manager
Walgreens
Sarasota, Florida

December 2002 to April 2007

Responsible for store and pharmacy operations overseeing a team of 30+ members.

- Propelled store to exceed \$11 million in sales annually
- Member of local store manager team which raised \$28,000 for charity benefit

Proprietary Trader
ProTrader
Tampa, Florida

December 1998 to November 2002

Optimized valuation and trading models. Followed up with broker on settlement and trade confirmation issues. Regularly archived press releases and insider transactions.

Assistant Principal Trader
Raymond James Financial
St. Petersburg, Florida

January 1996 to November 1998

- Resolved back office, error, and trade reporting issues
- Excellent phone response and ability to secure best trade execution leading to reciprocal business