

Kent J. Kraus

P.O. Box 1448

Palmetto, FL 34220

kjkraus@outlook.com

LinkedIn www.linkedin.com/in/kentkraus

OBJECTIVE

Self-motivated Technology Management graduate seeking valuable work experience to lead to a career.

PROFESSIONAL SKILLS PROFILE

Six years of related work experience in combination with strong academic training and credentials in:

- Customer Service
- Microsoft Office (Word, Excel, Powerpoint)
- Introductory C# and SQL experience
- Rapidly Learning New Technologies
- Quantitative Problem Solving
- Introductory Visual Studio experience

EDUCATION

BAS – Technology Management, GPA – 3.60 (recent graduate)

STATE COLLEGE OF FLORIDA, Bradenton, Florida

EMPLOYMENT EXPERIENCE

Delivery Driver

January 2008 to Present

NPC International

Palmetto, Florida

Part-time and Full-time staff position with one of the region's largest Yum! Brands franchisees.

- Handle customer problems professionally and in a pleasant manner.
- Train and mentor new employees in security and safety procedures.

Store Manager

December 2002 to April 2007

Walgreens

Sarasota, Florida

Responsible for store and pharmacy operations overseeing a team of 30+ members.

- Propelled store to exceed \$11 million in sales annually
- Member of local store manager team which raised \$28,000 for charity benefit

Proprietary Trader

December 1998 to November 2002

ProTrader

Tampa, Florida

Optimized valuation and trading models. Followed up with broker on settlement and trade confirmation issues. Regularly archived press releases and insider transactions.

Assistant Principal Trader

January 1996 to November 1998

Raymond James Financial

St. Petersburg, Florida

- Resolved back office, error, and trade reporting issues
- Excellent phone response and ability to secure best trade execution leading to reciprocal business