APAR: **IV08055**

Symptom: Option to prevent owner/self approval.

Note: A new property, 'enrole.workflow.disablerequesteeapproval', has been introduced in $ITIM_HOME/data/enRole.properties. For a workflow activity that requires approval, this property specifies whether or not to skip the requestee from approvers list if this user is also one among the approvers. The default value of this property in enRole.properties is 'false'. A value of true skips requestee from the approvers list if the user is also an approver. A value of false sends approval to-do item to the requestee (if the user is also an approver) as well.

Example:
enrole.workflow.disablerequesteeapproval=true

Please note that this property will be applicable only for approvals, both normal and recertification approvals. It will not be applicable for work items generated by RFIs, workorders, or compliance alert notifications. The relevant data specified as requestee in the workflow process containing the approval node will be used as requestee to make a decision whether to skip the approval or not. When the property is set to true, this is how ITIM will behave under different scenarios:

Scenario 1: Multiple approvers
If the approval participant or escalation participant is a group, a role, or custom participant with multiple approvers and the requestee is one of the participants, ITIM will not send a workitem to the requestee. All other participants will receive the workitem which they could then approve or reject the request.

Scenario 2: Single approver
If the approval participant is a single person, or a role, group, or custom participant which resolves to a single approver, ITIM will not send a workitem to the requestee. Since the requestee is the sole approver, ITIM will consider this as 'Unresolved Participant' exception. If an escalation participant is defined, the request will be escalated to those participants. This behavior will be the same if the requestee is the sole escalation participant and the approval item was escalated to them. If requestee is both, the sole participant and the escalation participant, then the workitem is sent to the System Administrator group members. Note that the requestee will be removed from the participant list if he/she is member of the System Administrator group.

Scenario 3: Activities of approver delegated to requestee
When a user delegates control of their activities, ITIM first resolves the delegation before evaluating the approval participant or escalation participant. Only the final delegated participant will be added to the list of participants or escalation participants for that approval item. This list will be used to determine whether requestee is one among the participants or escalation participants. If present, requestee will be skipped from the approver list, and the behavior will be same as explained in scenario 1 or 2.

Scenario 4: Activities of requestee delegated to other user
When control of requestee's activities is delegated to other users, ITIM first resolves the delegation before evaluating the approval participant or escalation participant. The delegated participant will be added to the list of participants or escalation participants for that approval item. This list will be used to determine whether requestee's delegate is among the participant or escalation participants. If present, the requestee's delegate will be removed from the approver list, and the behavior will be same as explained in scenario 1 or 2.

Scenario 5:
The enRole.properties file contains the following properties :
```
enrole.workflow.skipapprovalforrequester=true
enrole.workflow.disablerequesteeapproval=true
```
Consider a case when both the above properties are enabled, the requester and requestee for a request are the same, and the same user is one of the approvers for the request. In this scenario, the property "enrole.workflow.skipapprovalforrequester" is not honored and requester/requestee, and requester's delegate, will be removed from the approval participants. The request will not be automatically approved (*i.e. approval process will **not** be skipped*). When both the properties are set to "true", and requester and requestee are same for any request, enrole.workflow.disablerequesteeapproval will take precedence over enrole.workflow.skipapprovalforrequester.