

APAR: IY93494

Symptom: Problem occurs when using automatic provisioning if services have prerequisites. When provisioning three services, if the provisioning of the second service fails, the provisioning of the third service doesn't begin.

Note: Execute the additional steps listed below:

Use the additional file provisionOrderedAccounts.ldif provided along with the Fix Pack.

The process definition of the operation 'provisionOrderedAccounts' needs to be updated to enable requests that are independent of the failed request to be started. The requests dependent on a service will be executed serially one after another, and not simultaneously.

Steps for modifying the definition in the directory server:

1. Connect to the directory server that contains the ITIM data using any LDAP client. Ensure that the connected user has the permissions to modify LDAP entries.
2. Before importing the provisionOrderedAccounts.ldif file, change the dn in the file appropriately.
Current dn is,
dn: [erglobalid=00000000000000000008, ou=operations, ou=itim, ou=IBM, DC=COM](#)
Here the tenant is 'IBM' and root suffix is 'DC=COM'.
Change these to appropriate tenant and root suffix.
3. Import the provisionOrderedAccounts.ldif file provided along with the Fix Pack. Make sure that while importing the mode is update, as it updates the attribute 'erxml' for process definition,
[erglobalid=00000000000000000008,ou=operations,ou=itim,ou=<tenant>,<root suffix>](#).