**APAR**: IV43002

**Symptom**: When ISIM 6.0 GUI is configured to Japanese, Korean, Chinese/China or Chinese/Taiwan language, viewing requests for suspended, restored or deleted users does not work properly.

**Note**: To fix this issue locally, a unique label must exist for each process type in Labels.properties file corresponding to the above languages. Please follow the below steps to resolve the issue:

Step 1: Go to ISIM\_HOME/data folder.

Step 2: Open Labels.properties file for the above language/s and modify the below Request Types.

```
processType.US=<label for Suspend User>
processType.UR=<label for Restore User>
processType.UD=<label for Delete User>
```

OR

```
processType.MS=<label for Suspend Users>
processType.MR=<label for Restore Users>
processType.MD=<label for Delete Users>
```

Currently the file will have identical labels for process types US and MS, UR and MR, UD and MD. The customer can decide unique labels as per their convenience and modify either "MS, MR and MD" or "US, UR and UD" process types in the following properties files:

Japanese: Labels\_ja.properties Korean: Labels\_ko.properties

Chinese/China: Labels\_zh\_CN.properties Chinese/Taiwan: Labels\_zh\_TW.properties

Step 3: Restart ITIM application from WAS console.