

**APAR: IV53187 R99888**

### **Symptom:**

ISIM Fixpack 2 may not recognize the correct WebSphere version, 8.5.x to prompt for the new ISC [99583].

### **Workaround:**

While installing ISIM 6.0 Fixpack 2 on WebSphere 8.5.0.2 system, the option of installing identity service center is not offered when any one of the following condition is true:

1. The ISIM backend database is MS SQL. Only Oracle 11gR2 and DB2 are supported.
2. The first "Version" line in the output from `$WAS_HOME/AppServer/bin/versionInfo.[bat|sh]` does not indicate WebSphere 8.5 is installed. This can occur for at least two reasons:
  - a. WebSphere 8.5 is not installed. ISIM 6.0 supports WebSphere 7.0 and 8.5, but the Service Center UI ONLY works with WebSphere 8.5.
  - b. WebSphere 8.5 is installed, but other components (e.g. SDK update, IHS, Edge pieces, etc) are also present and appear first in the versionInfo output with a 7.x version identifier. This condition can occur if other components mentioned earlier are installed on the WebSphere prior to applying WebSphere fixpack.

If the service center prompt is not being offered due to condition 2b, then execute following steps to work around the problem:

#### **For Windows platform:**

1. Locate `$WAS_HOME/bin/versionInfo.bat` file and take its backup.
2. Open the above file in any text editor and modify the contents to match the one given below:

<file contents>

```
@rem Copyright IBM Corp. 2006, 2011
```

```
echo Version 8.5.0.2
```

</file contents>

3. For a clustered environment perform above steps only on Deployment Manager node.
4. With the above changes in place try to install Fixpack 2 on ISIM 6.0 setup. You should get prompt asking your choice of enabling the service center feature.

5. Once the Fixpack 2 is installed successfully, restore the backed up version of \$WAS\_HOME/bin/versionInfo.bat file.

**For Linux platform:**

1. Locate \$WAS\_HOME/bin/versionInfo.sh file and take its backup.
2. Open the above file in any text editor and modify the contents to match the one given below:

<file contents>

```
#!/bin/sh
```

```
# Copyright IBM Corp. 2006, 2011
```

```
echo Version 8.5.0.2
```

</file contents>

3. For cluster environment perform above steps only on Deployment Manager node.
4. With the above changes in place try to install Fixpack 2 on the ISIM 6.0 setup. You should get prompt asking your choice of enabling the service center feature.
5. Once the Fixpack 2 is installed successfully, restore the backed up version of \$WAS\_HOME/bin/versionInfo.sh file.