





## No internet

- Checking the network cables, modem, and router
- Reconnecting to Wi-Fi
  Running Windows Network Diagnostics

DNS\_PROBE\_FINISHED\_NO\_INTERNET

Doctor Dunsworth has repeatedly run into issues with accessing his patient records and files abroad, slowing down his practice and limiting the number of patients he can take in. Doctor Dunsworth would like to be able to both send and receive information quicker and more efficiently so he may best help those in need.



Charles asks colleagues about possible solutions to his problem. He learns that in order to send and receive the data he needs, Charles must improve his bandwidth availability and performance.



Through Googling, Charles finds the Bandwidth Experiences app. He downloads it to his work computer, and proceeds to try it out on his next journey to an impoverished nation.



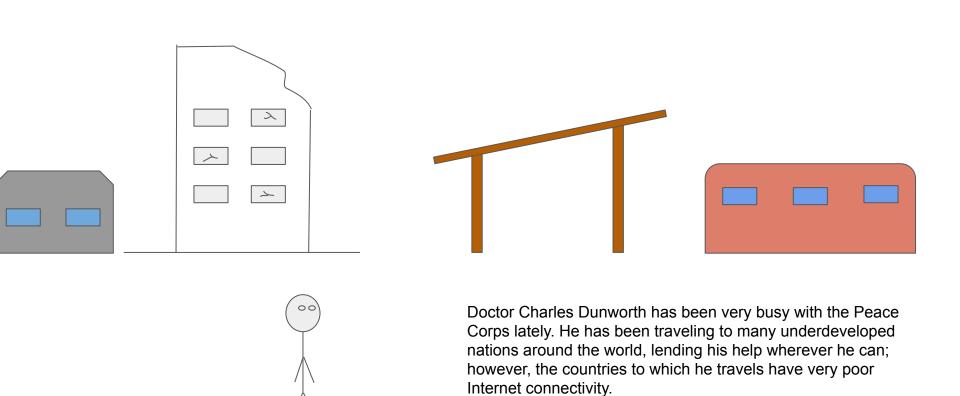




After Charles downloaded and installed the Bandwidth Experiences software, he noticed a significant increase in his upload and download speeds, allowing him to run his practice as efficiently and smoothly as possible.



With his newfound ability to access patient files in countries with lower Internet speeds, Charles is now equipped to help those in need no matter where they are from!







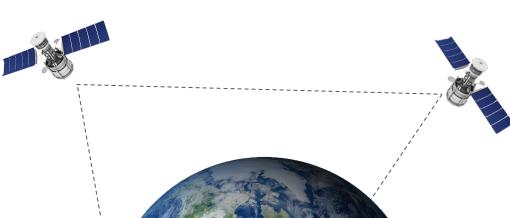
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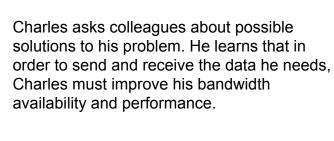
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