Keenan J. Shumard (636) 448-1430 • keenan.shumard@gmail.com • keenanshumard.com

EDUCATION

University of Missouri-Columbia
Bachelor of Science, Computer Science,
Bachelor of Science, Information Technology,

Columbia, MO June 2017 June 2017

PAST POSITIONS

Tech Support Consultant at UM Division of IT

2014, Present

 Assisted users through computer issues ranging from account issues to basic computer and application troubleshooting

Systems Engineer Coop at Anheuser-Busch, St. Louis Brewery

201

- Managed replacement of over 700 computers for a VMWare virtual workstation environment
- Assisted design and maintenance of VMWare virtual environment's pools and groups
- Provided daily customer service to brewery employees and responded to production critical issues

TSGS-IT Intern at Boeing

Summer 2016

- Fulfilled customer requests in support of the TS software development network
- Drove development of Information Assurance Reconciliation tool that will save labor hours and improve workflow when completed.

COMPETANCIES

- Programming experience in HTML\CSS\JavaScript, C, Java, JSPs, and PowerShell
- Knowledge of basic administration tools, including Active Directory and group policy
- Skilled in Microsoft Office Word, Excel, PowerPoint and Access

COMMUNITY SERVICE

Boy Scouts of America

2001-2012

- Lead a service project to renovate a plot of land owned by the Outreach Assistance Serving Individuals in St. Charles County
- Volunteered in numerous service projects to assist various communities and non-profit organizations

President at Food Recovery Network

Present

• Organized and participated in deliveries of leftover dining hall food to those in need, culminating in 4,077 lbs. delivered.

AWARDS AND RECOGNITION

Eagle Scout, Boy Scouts of America	2011
Engineering Achievement Scholarship	2012
Bright Flight Scholarship	2012