Karlo Justo

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SUMMARY

Computer Science graduated with 3 years of professional hands-on experience in IT support. Skilled in the installation and configuration of networking (routing and switching) and security devices, and assisting end users in troubleshooting. Proficient in programming languages for software, web, and mobile development, with a solid foundation in Data Science, Machine Learning, and Database Management for Business Analytics.

EDUCATION

Douglas College | *PBDCSIS - Data Analytics*   *New Westminster, BC* |**05/2021 -04/2024**
Adamson University | *Information Technology*   *Manila, Philippines* | **06/2013 – 03/2018**

Additional Courses

- CCNA Routing and Switching Bootcamp – **Ironlink Learning Centre**

SKILLS

- **Data Visualization: Tableau, Power BI**
- **Data Analytics: MongoDB(NoSQL),Python, R, Microsoft SQL**
- **Programming Languages: C#, Java, ReactJS, Android Studio, Python**
- **Office Software: Microsoft Word, Excel, PowerPoint**
- **Network Management Tools: Packet Tracer, Wireshark, PuTTY**
- **Cloud Services: AWS, Azure**

WORK EXPERIENCE

Smart-Tek Communications | *Structured Cable Technician*   *Richmond, British Columbia*

- Installed and configured security devices including CCTV cameras, card readers, interphones, door strikes, motion sensors, and other low-voltage security equipment
- Ensured accurate placement of cables and security devices as per technical blueprints and specifications
- Performed basic router and switch configuration, managed and optimized security camera systems using Avigilon software.

Trend Micro Philippines | Sales Engineer   *Manila, Philippines* | 04-2019 – 03-2021

- Provided pre-sales support and solutions, customers expertise in security software solutions such as firewalls, content security, intrusion prevention, encryption, data leakage prevention, data protection, and security monitoring.

Inspiro Relia Inc | *Technical Support*   *Manila, Philippines* | 04-2018 – 03-2019

- Provided first-level technical support to bank employees and customers, addressing inquiries related to online banking platforms, mobile applications, and other digital services

- Troubleshoot and resolve hardware, software, and network issues in a timely and efficient manner to minimize downtime and ensure continuous operations.

- Assist users with the configuration and setup of credit card terminals, including software updates and parameter adjustments.

Transnational Medical and Diagnostic Centre | *Intern*
Manila, Philippines | 10-2017 – 02-2018
- Deliver friendly and prompt technical support to end-users, resolving software, hardware, and system configuration issues.

Projects

South Gate City Icon 6   *Burnaby,British Columbia* | 07-2024 – Present

- Analyzed and pulled the placement of network cables and security cables for the whole building
- Installed enterphone, card readers, CCTV cameras, door strikes and motion sensors. Amounting to a 100+ devices
- Installed Wireless Access Point devices for parking lot.
- Setting up of Communications Room

The Smithe   *Downtown, Vancouver West* |08-2024 – Present

- Performed installation and configuration of 15 CCTV cameras.
- Pulled necessary cables for parking lot security and access
- Setting up of Communications Room

Joyce 02   *Vancouver, British Columbia* |08-2024 – Present

- Analyze and pulled the placement of network cables and security cables for the whole building
- Performed inventory checking and ordering of materials needed for the site.
- Setting up of Communications Room

Luxe Landsdowne   *Richmond, British Columbia* | 07-2024 – Present

- Analyze and pulled the placement of network cables and security cables for the whole building
- Installation of card readers, CCTV cameras, door strikes and motion sensors.
- Setting up of Communications Room

Dogwood by Marcon   *Coquitlam , British Columbia* | 04-2024 – 07-2024

- Analyzed and pulled the placement of network cables and security cables for the whole building
- Installed enterphone, card readers, CCTV cameras, door strikes and motion sensors. Amounting to a 100+ devices
- Installed Wireless Access Point devices for parking lot.
- Setting up of Communications Room