

**Kevin Wagner**

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[Portfolio](#) | [LinkedIn](#)

Dear Hiring Team,

Throughout my career, I've successfully led implementation projects in critical infrastructure, balancing technical issues, stakeholder alignment and training, risk identification and mitigation, all the while managing the triple constraints and keeping open lines of communication to the project sponsor and all others identified on the RACI as needing to be informed. Whether collaborating on workflow automation in ServiceNow and SharePoint or building custom solutions with the Microsoft Power Platform, my focus has remained consistent: make complex systems feel effortless for users and scalable for organizations. Supporting over 1,200 global users, I've driven results that improve service quality and eliminate inefficiencies.

In integration-heavy environments, I've contributed to database migrations, API configurations, and full-stack development in JavaScript and Python—all while navigating fast-paced demands and compliance requirements. I earned my HIPAA certification in 2024 after developing workflows that handled sensitive prescription data, reinforcing my attention to data integrity and regulatory standards.

What drives me is the opportunity to craft systems that are not just technically sound but empowering for end users. Whether it's customizing implementations, refining user experiences, or delivering clear documentation and training, I believe that great tech should make things simpler—not more overwhelming.

I'm excited to contribute to a team that values innovation, reliability, and meaningful impact. Thank you for considering my application.

Best regards,

Kevin Wagner