

Kevin Wagner

Full Stack Software Developer

Project Management

Cloud Specialist / Technical Support

E-Mail Kevin.Wagner.2024@Outlook.com

Location Klamath Falls, OR 97603

Phone (458) 290-3536

Work Model Remote / Hybrid

PROFESSIONAL SUMMARY

Experienced Technical Professional specializing in remote Project Management, Cloud Support, SAP Data Migrations, and Software Development. Proven expertise in leading digital transformations, automation, and cloud technology projects across geographically dispersed teams. Highly proficient in remote collaboration, utilizing technology effectively to deliver measurable business results.

EXPERIENCE

CLOUD SUPPORT SPECIALIST

Freudenberg Medical - June 2021 to September 2024

When we moved away from a Projectized Organizational Structure to a Divisional Organizational Structure, due to a decrease in demand, there was no longer a need for a centralized PMO. Cloud technology was on the rise, and we needed someone to support our 1,200 users in leveraging the cloud to bridge the distances between our sites to achieve and maintain efficient collaboration for our clients and colleagues who are located around the world. I began by converting some of our manual business processes to cloud based resources and automation to showcase the benefits of using what our Microsoft E5 licenses offer. I converted many of our manual processes to cloud using SharePoint, Power Automate, PowerApps, as well as the other available apps with great success and gratitude of my client users. My background in project management was very useful in managing up to 10 separate projects consecutively. I worked independently within our department, reaching out to department managers and process owners offering them a solution that would save them a lot of time in addition to providing cleaner and more accurate results.

PROJECT MANAGER

Freudenberg Medical - May 2015 to May 2021

As the phase 1 SAP rollouts (manufacturing sites in the USA and China) were completed the business transitioned to a projectized organizational structure. I was selected to assist the CIO in creating the PMO. Utilizing my experience and the then-current release of the PMBOK (ver. 5), I planned, documented, and implemented the PMO with SOPs, Work Instructions, and custom tools using SharePoint (that I designed and built) and Microsoft Project. I then trained all interested colleagues on the new PMO policies and procedures, as well as how to use the available control and tracking tools.

Once the PMO was established, I managed all large projects, sometimes handling 5+ concurrently, with as many as 50 project team members who were located around the globe. Additionally, I coordinated all project wrap meetings with sponsors for post-mortem performance analysis, ensuring continuous improvement of the PMO.

SAP DATA MIGRATION

Freudenberg Medical – October 2013 to May 2015

Managed master data migration to SAP for implementations all over the globe, exporting data from other systems, ERP and non-ERP, such as ICMS, QRS and Brunie, as well as digitizing written documents for OCR, restructuring the data and testing for error-free import into SAP. Trained the SMEs and Stakeholders on the process of data migration and SAP master data dependencies. Developed comprehensive data load plans and communicated strategies effectively to the SAP implementation team. Additionally, I managed the data load by requesting the LSMWs from the Business Process Managers (BPM) in the correct sequence, re-creating the data dependencies using Excel algorithms to test data integrity and processing, giving us the best possible chance for a successful SAP Go-Live. At which point I worked with the SMEs to validate their data according to tolerances defined by the Quality department head. After the 5 successful SAP implementations I worked on with Freudenberg Medical, they hired me from the temp agency representing me.

FACILITY SUPPORT / VIDEO EDITOR

Quark Entertainment – Nov 2012 to Oct 2013

Edited weekly cooking television show for cable television network. Provided technical support for administrative as well as post-production departments. Negotiated purchase prices and maintenance contracts for new broadcast equipment

IMPLEMENTATION ENGINEER

NBC Channel 4 Burbank – Oct 2003 to Feb 2006

Supported creative and corporate staff in all areas of need. Took notes from the VP of Engineering and notified all required departments in critical areas incurring risk and/or procedural changes. Updated and edited existing procedural manuals to reflect changes to integration. Practiced making physical modifications to wiring live, then updated the drawings to reflect the design/build “as installed” wiring. Installed new video editing systems, including wiring, and worked with contractors on design and construction to incorporate the engineer’s or consultant’s requirements.

EXPERIENCE continued

CHIEF ENGINEER

Cimarron Bacon O'Brien – Sep 1997 to Feb 1999

Overhauled company procedures to increase capacity and decrease spending on redundant systems and work caused by ineffective procedures and mismanagement of technology. Held weekly meetings with the CEO and department heads to evaluate inefficiencies, identify problems, and develop a plan/redesign to address these issues. Achieved over a 35% increase in capacity by optimizing edit rooms previously used to compensate for outdated technology enabling existing editors and suites to produce more content with less downtime and a more effective workflow.

TECHNICAL SUPPORT / ASSISTANT EDITOR

New Wave - Electric Entertainment - Jun 1993 to Jul 1997

I began my post-production career at New Wave Entertainment as a production assistant providing driving services, basic office support such as answering phones, and managing the tape vault. After 6 months, I was promoted to Assistant Editor where I prepared editorial projects, created drive space, provided basic tech support, installed operating systems and graphics stations, reconfigured sound boards, and configured custom computers. I also helped design ergonomic office space by interviewing occupants and assisting employees in efficiently completing their duties. Additionally, I performed data entry, digitizing, and backup of non-essential data. After two years of employment, when New Wave Entertainment transitioned to Electric Entertainment, I was promoted to Lead Technician and Operations Manager. In this role, I managed all logistics and assumed the Chief Engineer role for a company move with limited downtime (one weekend). I project-managed the build-out of 40,000 square feet of office space, including corporate suites, server room, edit suites, machine rooms, tape vault, computer networks, cabling, and HVAC requirements as needed. I also installed all video/audio/network wiring for the 4 off-line editorial suites, two uncompressed video finishing suites, and one AVID Technologies ProTools audio sweetening room with a Yamaha O2R. Additionally, I occasionally acted as production and post-production manager, managed payroll, issued paychecks through accounting software (Solomon III), supported staff in all aspects of their work, from technical issues to procedural operations.

EDUCATION

Sony Video Institute and AVID Technology

Broadcast Video Systems

Complex systems design and troubleshooting

Video and Audio editing and finishing

Practical Application of Technologies

AVID Technologies

Video editing and finishing

Audio editing and sweetening

Practical applications of technology

DEVRY University

Low Voltage Circuits, Digital Circuits, Digital Theory, Business Administration, Conflict Resolution, Crisis Management, and other Basic Education requirements.

SKILLS

- Technical Skills:
 - AI/Copilot Prompting Development
 - SharePoint Development/Support
 - PowerApps Development/Support
 - Cloud Computing Support (M365)
 - Azure Cloud Services/Storage/Networking
- Project Management:
 - Project Management (PMI PMBok V5)
 - Client Communication and Support
 - Providing In-House Training
 - Creating Training Videos
- Application Proficiencies:
 - Microsoft Office Applications
 - Excel Pivot Tables and Macros
 - Excel Formula Development
 - PowerPoint Presentations
 - Loop Integration
 - Data Loss Risk Elimination Training
- Software Development:
 - HTML
 - CSS
 - JavaScript
 - Full Stack Developer
 - Node.js
 - REACT
 - Express
 - Vite

**References available upon request.