Hello,

My name is KAMAL KUMAR & Loan No: RDEL156754. I have bought a new KWID from 'Crystal Automobiles Renault Ghaziabad'. I have given 3 Cheque in December when I bought KWID.

1. For first, EMI debited from my account in the month of Feb (Cheque No: 000000000004).
2. For second, EMI paid in the Standard Chartered account of the renault finance because someone call me from the finance company and said that finance company did not apply my cheque in the month of march. She's name is Jyoti, I think she's from the collection department. I have asked to the Amit (He's from the Crystal Automobiles finance department) about this issue & he suggests me that you can pay via online transaction.
3. For third EMI company applies two cheque so 7171rs debited from the account on 10 Apr (Cheque No: 000000000005) & 590rs also debited from my account because Cheque No 000000000003 returned. Because I didn't know that company can be apply two cheque.

You can check in my bank statement. I have attached with this mail.

I want to ask why company applies two cheque in the month of April whenever on 10 Apr EMI debited from my account. This issue is not created from my side. So why I am facing this problem. I request you to please take action and pay my 590rs because issue created from your side. Otherwise I will take a legal action.