**Amia Upanshu**

Address--

Flat No.-3J/802,

AWHO Society,

Greater Noida-201310

Ph: +91-9990971088

E-Mail: amia.upanshu87@gmail.com amiaupanshu@yahoo.com

**Career Aspiration**

To bring out the very best in me by utilizing my skills, knowledge and potential for organizational development and adding value to the organization.

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| **EXPERIENCE SUMMARY** |
| * **Overall experience of 6.4 years** in Software Development/Application Support on Java platform. * **Sun Certified Java Programmer 1.5.** * Understanding of Financial industry business processes and Airline Domain. * Progressive work experience in development / Production Support of applications using **Java/J2EE, Struts, Spring MVC, Flex, Gradle, GIT, SQL, UNIX, BMC Remedy, Service Now, WINSCP, PUTTY** * Responsible for end to end delivery of specific modules assigned. * Responsible for taking the requirements from the client, documenting the High Level Analysis and Technical Design. * Responsible for performing Peer code review. * Good understanding of **SDLC** and **Agile** processes. * Provided support services like: **Incident Management, Problem Management, Release management**, and **Change Management.** | |

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| **WORK EXPERIENCE** |
| * Working as Lead Engineer in **HCL TECHNOLOGIES** from July, 2014 till date. * Worked as Software Engineer in **Nucleus Software Export Ltd (IAP Payroll)** from Feb 2014 June, 2014. * Worked as Software Developer in **DSI Software** from March 2011 Jan, 2014. | |

**Programming/Development Skills**

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|  |  | **Languages/** |  | **:** |  | C#,JAVA,J2SE,C++,J2EE | |  |  |
|  |  | **Technologies** |  |  |  |  |  |  |  |
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|  |  | **Database & Tools** |  | **:** | | Oracle 10g, MYSQL,PL SQL | |  |  |
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|  |  | **Markup language** |  | HTML, XML | |  |  |
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|  |  | **Operating System** |  | WINDOW XP, WINDOW 7 | |  |  |
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|  |  | **Servers** |  | **:** | | GLASS FISH SERVER 3.1, TOMCAT APACHE,WEBLOGIC | |  |  |
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|  |  | **Framework** |  | **:** | | Struts 1.3,Spring MVC, SWING API,JDBC API | |  |  |
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|  |  | **IDE Knowledge & Tools** |  | **:** | | NET BEANS 7.0,HP ALM,ORACLE SQL DEVELOPER, IntelliJ,Putty,Winscp | |  |  |
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|  |  |  | **:** | |  |  |  |  |  |
|  |  | **Reporting Tools** |  | JASPER REPORTS, IREPORTS, | |  |  |
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|  |  | **SUN MICROSYSTEM** |  | **:** |  | JSP, SERVLET, JSTL, EL, EJB, JNDI,JAVA MAIL API,Spring,Web services | |  |  |
|  |  | **TECHNOLOGY** |  |  |  |  |  |  |  |
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| **PROFFESSIONAL DETAILS** | | |  |  |  |  |  |  |  |
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**1). From July, 2014 to till date (HCL Technologies)**

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| **Airline** |
| Client | **Southwest Airlines** |
| **Description** | * **Southwest Airlines (SWA)** is one of the largest domestic airlines of United States. HCL being its technology partner provides IT Services to Southwest. * Southwest Airlines has been developed in collaboration between pilots, chief pilots, technicians etc. and IT professionals, which makes the solution unique in both form technical and functional. It has been created for further development and is constantly extended with new modules to optimize the value of the investment. Southwest Airlines is therefore a flexible and future-orientated solution that proves overview, insight and coherence - all in one place. * It has many modules/tracks like Crew Scheduling and Staffing, Crew Training, Safety, Crew Planning, Maintenance and Engineering, Aircraft Operations etc. |
| **Technologies Used** | * Majorly Java/J2EE, Struts, Hibernate, Gradle, FLEX, GIT |
| **Duration** | * July 2014 - Till Date |
| **Role /Designation** | * Lead Engineer |
| **Tools Used** | * Service Console – DASH * BMC-Remedy * SVN in integration with GIT * Intellij Idea * HP Quality Centre * Jenkins * Gradle-GIT * Winscp/putty |
| **Contribution** | * Part of the Aircraft Operation – Crew Training Core-team. * Responsible as Project Quality Analyst for Crew Portfolio. * Responsible for end to end delivery of specific modules assigned. * Responsible to co-ordinate with Onsite team. * Responsible for taking the requirements from the client, documenting the High Level Analysis and Technical Design. * Responsible for Server-side Coding and Client-side Coding (UI Screens) using the above-mentioned technologies. * Responsible for Unit testing of newly created functionality and identifying and fixing the bugs, if any. * Responsible for performing Peer code review. * Responsible for complying with the SWA coding standards. * Responsible for preparing detailed test plan on assigned modules. * Responsible for regular status updates to the client. * Responsible for handling client issues and queries on the assigned modules. * Responsible for the conducting the POC sessions for the client on the assigned modules with the objective of highlighting the technical challenges we might face during the development. * Responsible for Solution Demos to the stakeholders before major releases. * Participate in project review meetings & discussions. * Bi-weekly development status reports for the Client and SWA Management. * Delivered detailed Knowledge Transfer sessions to the new team members. * Involved in incident management, service request management, and problem and change management. |

**2). From February, 2014 to June 2014 Nucleus Software (IAP Payroll)**

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| **Financial** |
| Client | PIB(Prom Invest Bank), IBT (India Bulls Technology). |
| **Description** | * **FinnOne** ™ is a powerhouse of seamlessly integrated software modules built with the objective of providing operational and decision making supports to all business lines of Banks and Financial Service Companies. FinnOne ™ also provides solution for both assets as well as liability side of business, core financial accounting, and customer service. Customer Acquisition System (CAS), Loan Management System (LMS), and Collections Management System (CMS) are the major systems of the FinnOne suite. * The **Collection Management System (CMS)** is a Web-based system that fulfills the requirements of automating loan origination and application processing operations of a lending institution. CMS also focuses on the automation of various decision-making functions, such as credit checking and underwriting. This system serves as an open standard, scalable, and maintainable solution designed to handle high-volume transactions for lending institutions. This tool complements any existing lending systems of the institutions and helps it process the loan application efficiently. |
| **Technologies Used** | * Majorly Java/J2EE, Struts, Hibernate, Gradle, FLEX, GIT |
| **Duration** | * Feb 2014 – May 14 |
| **Role /Designation** | * Software Engineer |
| **Tools Used** | * Service Console – DASH * BMC-Remedy * SVN in integration with GIT * Oracle Jdeveloper * Gradle-GIT |
| **Contribution** | * Support trouble-shooting client issues with high level data analysis and project review. * Engage in internal issues review and client calls. * Assist in support hours of operation and off hour production emergencies. * Perform level of effort estimates for assigned tasks and change orders. * Ability to provide rapid response to queues of incoming problem incidents, participate in root cause analysis (RCA) efforts, assists with building up knowledge base articles and documentations. * Comfortable in providing technical support that includes diagnosis of issues, performance and overall health monitoring, data fixes and updates, and configuration changes. * Works with other Production Support Engineers to resolve roadblocks * Works with Prod Support Supervisor to ensure goals and objectives are met * Reports critical issues to management effectively, timely, and with clarity * Hands-on support , troubleshooting and bug fixing as needed * Responsible for documentation and maintaining knowledge artifacts. * Works in on-call support rotation along with peers. |

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| **STRENGTHS** |
| * Self motivated team player. * Ability to take a holistic approach towards personal life and business issues. * Ability to prioritize tasks effectively considering various possible factors. * Excellent Presentation and Communication Skills. * Quick learner. | |

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**VENDOR CERTIFICATION**

* MCP(Microsoft Certified Professional Desktop Application .Net Framework 2.0)
* MCTS(Microsoft Certified Technology Specialist SQL server 2005)
* SCJP (Sun Certified Java Programmer Standard Edition 5.0).
* Won TOP 3% **STUDENT certificate** in **NIIT National Aptitude Test (NITAT)** 2008

**Professional/Academic Qualifications**

MCA

BSC.IT

SIKKIM MANIPAL UNIVERSITY

NIIT, HAUZ KHAS

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| SIKKIM |  | 61% |  |
| MANIPAL |  |  |  |
| UNIVERSITY |  |  |  |
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| KUVEMPU |  | 70% |  |
| UNIVERSITY |  |  |  |

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|  | GNIIT |  |  | NIIT, HAUZ KHAS | | | | |  | NIIT |  | 79% |  |  |  |  |
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|  | XII |  |  | PURNEA COLLEGE,PURNEA | | | | |  | *B.I.E.C* |  | 67% |  |  |  |  |
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|  | Board |  |  | ZILA SCHOOL PURNEA | | | | |  | *B.S.E.B* |  | 68% |  |  |  |  |
|  | Exam(10th) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Personal Details** | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  | Date of Birth | | |  | **:** | |  | 05-Jan-1987 |  |  |  |  |  |  |  |  |
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|  | Father’s Name | | | **:** | | |  | Mr. K.K.VERMA |  |  |  |  |  |  |  |  |
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|  | Permanent Address | | |  |  | **:** |  | S/O K.K Verma, Shastri nagar,Saraswati nagar, Purnea Bihar-854301 | | | | | | | |  |
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|  | Hobbies | | |  | **:** | |  | Dancing, Listening Music |  |  |  |  |  |  |  |  |
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|  | Nationality | | | **:** | | |  | Indian |  |  |  |  |  |  |  |  |
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|  | Passport No. | | | **:** | | |  | N0907750 |  |  |  |  |  |  |  |  |
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I hereby declare that the information given above is true and based on facts to the best of my knowledge.

**AMIA UPANSHU** **DATE-**