

## Ethical Requirements

### ★ *The software:*

- ☐ Should deliver a quality solution to the customer, that is in line with the original specification made by him/her.
- ☐ Has to provide users with clear information about how their information is used.
- ☐ Should allow users to export their data and respect the confidentiality of every stakeholder even though a previous agreement might not have been signed.

### ★ *The developers:*

- ☐ Should not take any steps that would unnecessarily force the customer to award business to them again in future.
- ☐ Have to make sure that they use standard approaches and fully document their solution, so as to make it easily maintainable by others.
- ☐ Should not take any steps that might put the customer's business interests at risk, even if it was an action that would benefit their own organisation.
- ☐ Respecting the rights and entitlements of other developers, avoiding plagiarism or the unethical or even illegal use of software components built by others.

## Regulatory Requirements

- ★ ***Privacy Policy.*** As the software will be web based, it is a must to have a privacy policy, a clear disclosure of how you'll be using any data that you collect.
- ★ ***E-Commerce Policy.*** The software will probably include e-commerce, and as a result it should follow the rules for selling things online.
- ★ ***Copyrighted Content.*** Software's content should be protected from copyright infringement through use of symbols and notices of conditions of any reproduction of content.