

# Konstantin Kazantsev

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## EDUCATION

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### Bachelor of Science, Computer Science

#### Concentration: Information Systems

University of North Carolina in Asheville, Asheville, NC

May 2016

## EXPERIENCE

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### Mission Hospital, Asheville, NC

IT Intern

1/2016-4/2016

- Work on minor projects in different departments

### Arvato Digital Services, Weaverville, NC

Technical Operator, Mastering Department

1/2010- 12/2011

- Assumed a leadership role in the absence of the group leader and ensured that the department operated normally.
- Resolved minor concerns to ensure normal operations
- Trained new employees to quickly integrate them into the workflow.

Production Operator III, Mastering Department

11/2009-1/2010

- Cross-trained in different sections of the department
- Maintained machinery to ensure proper functionality

Production Operator, Printing Department

4/2008-11/2009

- Ensured continuous operation of the printing machinery
- Managed printing quality of the product

### Sonic Drive-In, Asheville, NC

Manager

5/2006-7/2007

- Responded to customer complaints and found solutions to improve customer satisfaction
- Delegated cleaning and preparation responsibilities
- Maintained inventory control for produce and food provisions

Waiter

5/2002-5/2006

- Ensured best customer satisfaction
- Assisted in the training of new employees to quickly integrate them into the workflow
- Team worker who is able to adapt in highly dynamic and changing situations

## SKILLS

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- For number of different assignments, have created small applications to manipulate information using Java language.
- Create few websites using HTML, JavaScript, and PHP.
- Using Python, created a parser that would extract homework assignments and allocate them into the needed folders based on student name and assignment number.
- Experienced with Microsoft Office and Google Drive
- Fluent in Russian
- On spare time, repaired screens, casing and other components of different brands of laptops, tables and smartphones.