

JUDGES AWARDS

Pool of the Year

This category is chosen by the judges from the results of gold winners of categories 8-25, 27-28, 39, 42

Spa of the Year

This category is chosen by the judges from the results of gold winners of categories 6-7, 25

Commercial Project of the Year

This category is chosen by the judges from the results of gold winners of categories 29-36

Retailer of the Year

This category is chosen by the judges from the results of gold winners of categories 43-44

Employee of the Year

This category is chosen by the judges from the results of gold winners of categories 49-57

INDUSTRY & PRODUCT

Must have been released/implemented after 1st July 2018 except categories 5-7 which must have been within 3 years of the nomination deadline.

1. Product of the Year

Open to any new product that demonstrates a high degree of innovation, value and originality. The product must offer significantly different benefits from previous models (if applicable).

Criterion	Explanation
Entry	Has this product been released after July 1 st , 2018? Does the entry include all the required information?
Innovation, Value & Originality	Does the product offer significant benefits to the consumer/industry? Is there evidence to support that the product is innovative and original for the industry? Is there any data or statistics provided to confirm that the product is innovative and original?
Research	Has there been any research undertaken to identify the market/need/desire for this product? Does the entry achieve the required solution outlined in the research?
Marketing	Has a marketing campaign been implemented for the product? Has there been a positive reception to the product? Are sample marketing materials provided?
Reviews	Are there any external references or reviews of this product?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

2. Education & Training Excellence Award

To be presented to an organisation which has achieved excellence in enabling the provision of education and training to its employees and/or the industry.

Criterion	Explanation
Entry	Has this product been released after July 1 st 2018? Does the entry include all the required information?
Description of Education & Training	Is there a range of courses offered? Who is the course / training offered to?
Achievements	Have there been any major achievements to come out of the training & education program?
Industry Impact	Have employees benefitted from the training & education? Has the industry benefitted from the education & training?
Number of people to complete the training to date	Has there been good uptake of the course or training offered?
Testimonials / References	Are there any references or testimonials from those who have completed the course and training?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

3. Marketing Campaign Award

Awarded to the marketing/promotional campaign that either directly or indirectly positively promotes the industry to the public, consumers, potential pool or spa owners, legislators or regulators.

Criterion	Explanation
Entry	Has the campaign been implemented after July 1 st 2018? Does the entry include all the required information?
Campaign Description	Does the campaign positively promote the industry to the public, consumers, potential pool or spa owners, legislators or regulators? Does the entry describe the longevity of the campaign?
Marketing Material	Are there samples of marketing material from the campaign provided? This can include brochures, press releases, social media posts, videos etc.
Target audience	Is there a description of the target audience?
Campaign Outcome	Has the entry discussed the success of the campaign? Is there enough measurable data to support this?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

4. Sustainable Product Award

Open to any product on the market that offers sustainability in the form of water and/or energy use, operational efficiency and/or cost effectiveness over time. Products in this category must be supported by measurable data to quantify its sustainability.

Criterion	Explanation
Entry	Has this product been released after July 1 st 2018? Does the entry include all the required information?
Sustainability	Does the product enhance economic performance considering initial costs and operating costs? Does the product reduce time, energy or water usage? Does this entry describe how the product achieves sustainability as evidenced by data and statistics?
Research	Has there been any research undertaken to identify the market/need/desire for this product? Does the entry achieve the required solution outlined in the research?
Marketing	Does the entry describe how the product was marketed? Has a marketing campaign been implemented for the product? Has there been a positive reception to the product? Are sample marketing materials provided?
Reviews	Are there any external references or reviews of this product?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

5. Vinyl Lined Modular Pool

A free-standing Modular Pool that can be installed inground or above ground.

6. Portable Spa

Open to any pre-engineered self-contained spa, can be installed inground or above ground.

7. Swim Spa

Open to any pre-engineered self-contained swim spa either dual or single zone that includes spa seating and has a water capacity of no less than 4,000L.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of installation	Were there any difficulties with installation that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials	Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

BUILD & INSTALLATION

Must have been completed within 3 years of the nomination deadline except Display Pool/Centre.

RESIDENTIAL CATEGORIES

Projects that are purpose built for private use only.

CONCRETE POOLS

The following categories are open to any residential pool constructed of concrete; can be any depth, width or length. The total contract value must be within the specified category dollar values.

- 8. Concrete Pool up to \$60,000
- 9. Concrete Pool up to \$100,000
- 10. Concrete Pool over \$100,000

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

FIBREGLASS POOLS

The following categories are open to any residential pool constructed of Fibreglass; can be any depth, width or length. The total contract value must be within the specified category dollar values.

11. Fibreglass Pool up to \$40,000

12. Fibreglass Pool up to \$60,000

13. Fibreglass Pool over \$60,000

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

FREEFORM POOLS

The following categories are open to any residential freeform pool. Freeform pools are those which incorporate smooth flowing lines or curves to produce an uneven, natural look such as kidney, oval pear, lobed etc. This award is open to any type of construction. The total contract value must be within the specified category dollar values.

14. Freeform Pool up to \$60,000

15. Freeform Pool up to \$100,000

16. Freeform Pool over \$100,000

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

POOL & SPA COMBINATION

The following categories are open to any residential pool constructed of the specified material. The Pool and Spa must be built together and can be any depth, width or length.

17. Pool & Spa Combination – Concrete

18. Pool & Spa Combination – Fibreglass

May include an acrylic self-contained spa as the spa component

19. Pool & Spa Combination – Vinyl Lined

May include an acrylic self-contained spa as the spa component

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

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20. Vinyl Lined In-ground Pool

A vinyl lined pool that has been engineered and designed for inground application only

21. Enclosed / Indoor Pool

An indoor pool is defined as any pool that is enclosed or partly enclosed by a residential building

22. Courtyard / Plunge Pool

This award is open to any residential pool in a courtyard setting that complements and enhances that setting. The pool must not exceed 20 sqm in surface area nor 6 metres in length.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

LAP POOL

The following categories are open to any residential lap pool constructed of the specified material.

A Lap Pool is a pool with a minimum length of 9 metres and designed primarily for exercise swimming. The maximum width to length ratio for pools 9-15 metres in length shall be 0.25 and for pools over 15 metres in length shall be 0.20. A Lap Pool may have a limited widened area for use other than exercise swimming provided such area does not extend for more than 30% of the overall pool area

23. Lap Pool – Concrete

24. Lap Pool – Fibreglass

25. Lap Pool – Vinyl Lined

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

26. In-ground Spa

Open to any spa permanently installed or constructed on site, either as part of a pool or stand alone.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

RENOVATIONS

An installation that has undergone significant alterations, including additions or alterations of the structure or shape of the existing pools. The original installation must be in some existence. This award is open to any type of construction. The contract value must be under the nominated category value.

27. Renovation up to \$25,000

28. Renovation over \$25,000

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Description of Renovation works	Does the renovation achieve the required solution wither it contributes to a repair works, improved aesthetic or functionality? Has the renovation resulted in improved durability? Is there before and after photos of the project from the same angle included in the entry?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

COMMERCIAL CATEGORIES

Projects that are purpose built and accessible for public use.

COMMERCIAL POOLS

A Commercial pool has the primary purpose of public use. This pool is located at a commercial premises as defined by the Health Department of the relevant state. The total contract value must be within the specified category dollar values and constructed of the specified material.

29. Concrete Commercial Pool up to \$250,000

30. Fibreglass Commercial Pool up to \$250,000

31. Vinyl Lined Commercial Pool up to \$250,000

32. Commercial Pool over \$250,000

33. Commercial Spa

Open to any Commercial Spa has the primary purpose of public use. This spa is located at a commercial premises as defined by the Health Department of the relevant state. The spa can be any type, portable or permanent with no limitations on price or size.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

34. Commercial Renovation

An installation that has undergone significant alterations, including additions or alterations of the structure or shape of the existing pool. The original installation must be in some existence. A Commercial pool or spa has the primary purpose of public use. This pool or spa is located at a commercial premises as defined by the Health Department of the relevant state.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Description of Renovation works	Does the renovation achieve the required solution wither it contributes to a repair works, improved aesthetic or functionality? Has the renovation resulted in improved durability? Is there before and after photos of the project from the same angle included in the entry?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

35. Display Pool / Centre

Pools built in the builder's display area, where the prime purpose of the pool is for the exhibition to potential customers. Entries featuring a pool built for a customer which the builder has access for display purposes will not be accepted.

Criterion	Explanation
Entry	Does the entry include all the required information?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the display centre/pool fit for purpose and showcase a range of options? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

36. International Project

This category is open to any builder, general or consultant member who has completed or been apart of the design of a construction project outside of Australia. Entries into this category must be submitted into the members primary state where their business head office is based or closest SPASA AU Region.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

COMMERCIAL OR RESIDENTIAL CATEGORIES

The following categories suit either Residential or Commercial Projects

37. Pool Landscape Design

Landscape design should enhance and compliment the pool and or spa.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Where there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Landscape Design	Does the surrounding landscaping elevate the project? Have there been any complex design elements incorporated into the project? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and compliment the pool or spa?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

38. Innovative Project

Entries into this category must display an original, creative concept in design or construction of a pool or spa not seen before in the industry.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Innovation	Does this entry demonstrate any new or ground-breaking design concepts or construction techniques? Are there any innovations on this project in relation to design, construction or materials which would be considered to be above normal industry standards or what would normally have done for such projects?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

39. Water Feature

Features such as waterfalls, ponds and fountains, either stand-alone items or part of a pool and/or spa.

40. Lighting Feature

A lighting feature that is a part of a pool or spa.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Unique materials or construction techniques	Were there any new and improved construction techniques used in this project? Are there any unique materials used?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Does the water feature and/or lighting feature compliment the pool or spa? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

41. Sustainable Project

Any pool or spa construction with the incorporation of specific features or equipment resulting in energy, chemical and/or water savings.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Sustainability	Does this project incorporate sustainable design, materials or construction? Is there incorporation of specific features or equipment resulting in energy, chemical and/or water savings? Does the entry outline the project's sustainability?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied? This could refer to the finish, landscaping and immediate surrounds.
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

42. Best Safety Barrier

Open to any compliant pool and/or spa safety barrier installation of any type of construction.

Criterion	Explanation
Entry	Has the project been completed within the last three years? Does the entry include all the required information?
Customer Brief	Has this entry met the customers brief? How was it met? Did the entrant have to do any problem solving in order to meet the vision of the customer?
Complexity of construction	Were there any difficulties with construction that were overcome by the member? How were the complexities overcome? This could include difficulty of site access, sloping site, construction in close proximity to other structures etc.
Construction techniques & compliance	Where there any new and improved construction techniques used in this project? Do the safety barriers appear to comply with legislation?
Quality of workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry? Is there demonstrated evidence of above average attention to detail achieving high quality? Is this evident from the images supplied?
Design	Is the project fit for purpose and is their ease of use and functionality? Have there been any complex design elements incorporated into the project? Is the design of the project considered with attention to the dwelling, surrounding structure and colour scheme? Does this project have any unique features? Does this project achieve outstanding aesthetics in terms of appearance and relationship to the project's environment?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

COMPANY/BUSINESS CATEGORIES

43. Best Pool Store

Open to any retail/service business that operates from a retail premises. Nominations must include written examples of the members excellence.

44. Best Spa Retailer

Open to any individual retail spa outlet that stocks and displays a comprehensive range of spas. Nominations must include written examples of the members excellence.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has there been any outstanding achievements for this business? This could be in relation to sales growth, awards received etc.
Marketing	Have there been any key marketing strategies implemented to improve market share or sales growth? Are promotional examples provided?
Presentation of Store	Is this the store well-presented from the images provided? Does the business take their pride in their store both internal & external?
Staff presentation	Are staff well presented? Are there uniforms? Is this reflected in the testimonials from clients?
Range of products & services	Is there a wide range of products and services on offer? Does the provide descriptions of these services?
Customer Service	Are high customer service standards practiced within the business? Is this evidenced in the client testimonials?
Training and qualifications	Is their evidence of a commitment to education and training within the business? Do staff members have any qualifications or undertake any training?
Compliance with regulations, safety, industry, OH&S	Does the business comply with all relevant regulations and meet best practice within the industry?
Client testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

45. Best Mobile Service Business

Open to any service technician member who operates a single or multi van business. Nominations must include written examples of the members excellence.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has there been any outstanding achievements for this business? This could be in relation to sales growth, awards received etc.
Marketing	Have there been any key marketing strategies implemented to improve market share or sales growth?
Staff presentation	Are staff well presented? Are there uniforms? Is this reflected in the testimonials from clients?
Range of services	Is there a wide range of services on offer? Does the provide descriptions of these services?
Customer Service	Are high customer service standards practiced within the business? Is this evidenced in the client testimonials?
Training or qualifications	Is their evidence of a commitment to education and training within the business? Does the individual or staff members have any qualifications?
Compliance with regulations, safety, industry, OH&S	Does the business comply with all relevant regulations and meet best practice within the industry?
Presentation of service fleet/van	Are there images of the service van/fleet provided? Are they kept clean and do staff take pride in their vehicles?
Client testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

46. Concrete Pool Builder of the Year

The Concrete Pool Builder of the Year Award will be presented to a pool builder that has demonstrated a very high level of skill together with exceptional, quality control, overall professionalism as well as a sound knowledge of the relevant Australian Standards, Act's, Regulations and Codes.

47. Fibreglass Pool Builder of the Year

The Fibreglass Pool Builder of the Year Award will be presented to a pool builder that has demonstrated a very high level of skill together with exceptional, quality control, overall professionalism as well as a sound knowledge of the relevant Australian Standards, Act's, Regulations and Codes.

Criterion	Explanation
Entry	Does the entry include all the required information?
5 projects completed in the last 12 months	Are the 5 projects included in the entry of a high standard demonstrating excellence in design and workmanship?
Details of achievements	Have there been any major achievements for the business?
Customer Service	Is the business dedicated to quality customer service?
Problem solving skills	Does the entry provide examples of good problem-solving skills?
Communication skills	How has the entrant demonstrated high communication skills? Is this evidenced in client testimonials?
Staff presentation/uniforms	Does the entrant take pride in the business appearance and provide staff uniforms? Are their pictures provided? Do staff take pride in their presentation?
Display centre/showroom	Does the business have a display / showroom that shows a range of products/finishes/services?
Marketing	Does that business have a marketing strategy? Has it been successful in growing the business? Are there examples of promotional material?
Client testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Technical knowledge	Does the entry provide examples of good technical knowledge?
Education & Training	Does the company have a commitment to education & training? Does it offer it training to staff?
Business growth	Is there evidence of business growth in the business? This could relate to growth in staff, growth in turnover, growth in pools built/installed.
Adaption to new technology	Has there been any new technologies implemented into the business?
Project management	Does the business implement good project management procedures?
Workmanship	Does the entry describe high quality workmanship with aims to meet best practices within the industry?
Compliance with regulations, safety, industry, OH&S	Does the business comply with all relevant regulations and meet best practice within the industry?

48. Supplier of the Year

All Supplier members are eligible for this award. Nominations must include written examples of the members excellence.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has there been any outstanding achievements for this business? This could be in relation to sales growth, awards received etc.
Customer Service	Does the entry provide evidence of high quality customer service? Do they have good problem solving skills?
Marketing	Have there been any key marketing strategies implemented to improve market share or sales growth?
Support	How does this supplier support its clients? What training is provided for new products? Is this evidenced in their client testimonials?
Industry, product & service knowledge	Is there evidence of a sound understanding of products and services offered? Does the entrant keep up with industry trends and up to date with industry relevant information?
Staff presentation	Are staff well presented? Is this reflected in the testimonials from clients?
5 testimonials	Does this entry include testimonials from customers that testify the to the suppliers excellence?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

INDIVIDUAL/EMPLOYEE CATEGORIES

49. Best Pool & Spa Barrier Inspector

Open to any Certifier or Pool & Spa Barrier Inspector member, either principal or licensed employee of a SPASA member, who exemplifies all that is best in his or her technical and service dealings with consumers.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has this individual made any outstanding achievements? This could be in relation to sales growth, awards received, personal growth etc.
Training or qualifications	Has this individual completed any training? Do they have any qualifications? Does the individual actively seek relevant training to better improve themselves?
Customer Service	Does the entry provide evidence of high quality customer service?
Problem solving	Is there evidence of problem solving skills in the entry? Is there a specific example used in the entry?
Communication skills	Does this individual demonstrate good communication skills as per their entry? Is this reflected in the testimonials from clients?
Standards & Regulations Knowledge	Is there evidence of a sound understanding of products and services offered? Does the entrant keep up with industry trends and up to date with industry relevant information? Are they dedicated to promoting safety in the industry?
Personal presentation	Is the individual well presented in store and when providing in-field service? Is this reflected in the testimonials from clients?
Client Testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

50. Retail Service Technician Award

Open to any employee who deals with consumers in the retail space (i.e. does not visit customer's premises). The employee exemplifies all that is best in his or her technical and service dealings with consumers. Nominations must include written examples of the nominee's excellence.

51. In-Field Service Technician Award

Open to any employee who works as a service technician dealing with customers on site. The employee exemplifies all that is best in his or her technical and service dealings with consumers. Nominations must include written examples of the nominee's excellence.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has this individual made any outstanding achievements? This could be in relation to sales growth, awards received, personal growth etc.
Training or qualifications	Has this individual completed any training? Do they have any qualifications? Does the individual actively seek relevant training to better improve themselves?
Customer Service	Does the entry provide evidence of high quality customer service?
Problem solving	Is there evidence of problem solving skills in the entry? Is there a specific example used in the entry?
Communication skills	Does this individual demonstrate good communication skills as per their entry? Is this reflected in the testimonials from clients?
Industry, product & service knowledge	Is there evidence of a sound understanding of products and services offered? Does the entrant keep up with industry trends and up to date with industry relevant information?
Presentation & Branding	Is the individual well presented in store and when providing in-field service? Is this reflected in the testimonials from clients? Does the individual take pride on their service vehicle?
Client Testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?

2019 Awards of Excellence Judging Criteria

52. Pool Sales Representative Award

Open to an employee in a salesperson role who exemplifies all that is best in his or her dealings with consumers to sell Pools in a showroom or onsite. Nominations must include written examples of the nominee's excellence.

53. Spa Sales Representative Award

Open to an employee in a salesperson role who exemplifies all that is best in his or her dealings with consumers to sell Spas in a showroom or onsite. Nominations must include written examples of the nominee's excellence.

54. Supplier Salesperson Award

Open to an employee in a salesperson role who exemplifies all that is best in his or her dealings within the industry. Nominations must include written examples of the nominee's excellence.

55. Rising Star Award

Open to any employee of a SPASA member who has been employed in the industry for no longer than 12 months from the nomination deadline and exemplifies all that is best in his or her dealings with consumers. The proprietors of the member business must nominate the employee and should provide written examples of the employee's excellence.

56. Construction Tradesperson Award

Open to any employee of a SPASA Member or primarily contracted by a SPASA member who has demonstrated a very high level of skill together with exceptional, quality control, overall professionalism as well as a sound knowledge of relevant Australian Standards, Act's, Regulations and Codes.

57. Operational Excellence Award

Open to an employee in an operations/administration role who exemplifies all that is best in his or her dealings within the industry. Nominations must include written examples of the nominee's excellence.

Criterion	Explanation
Entry	Does the entry include all the required information?
Details of achievements	Has this individual made any outstanding achievements? This could be in relation to sales growth, awards received, personal growth etc.
Training or qualifications	Has this individual completed any training? Do they have any qualifications? Does the individual actively seek relevant training to better improve themselves?
Customer Service	Does the entry provide evidence of high quality customer service?
Problem solving	Is there evidence of problem solving skills in the entry? Is there a specific example used in the entry?
Communication skills	Does this individual demonstrate good communication skills as per their entry? Is this reflected in the testimonials from clients?
Industry, product & service knowledge	Is there evidence of a sound understanding of products and services offered? Does the entrant keep up with industry trends and up to date with industry relevant information?
Personal presentation	Is the individual well presented in store and when providing in-field service? Is this reflected in the testimonials from clients?
Client Testimonials	Have a minimum of 5 customer testimonials been provided with the nomination?
Excellence	Are there any other aspects which demonstrate how this entry achieves "excellence"?