Diagnosing Hardware and Storage Configuration Issues



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Module Overview



Hardware and storage configuration queries

Best-practice hardware and storage configuration



Hardware Information

Processor core counts

Memory information

NUMA nodes and soft NUMA

SQL Server memory model



Hardware Information



Provides great overview of processor and memory configuration



Helps you understand what type of basic environment you are running on



SQL Server 2017 added several new columns of useful information



This information is applicable for both VMs and bare physical machines



Don't be deceived by the Virtual Machine Type column!





Hardware information



System Manufacturer and BIOS Date

Identifies make and model of server

Identifies whether you have a virtual machine

Shows BIOS date for physical machines



System Manufacturer and BIOS Date



Knowing manufacturer and model number of your server is very useful



Lets you understand its age, performance, and total capacity



Also determines whether you are running in a virtual machine or not



BIOS release date shows if the machine has been properly maintained





System manufacturer and BIOS date



Processor Description

Identifies the exact processor model

Extremely important for performance and licensing purposes

Works for both physical machines and virtual machines

You can find more detailed information about your CPU online



Processor Description



This is extremely important information to understand



Helps you understand the age and relative performance and scalability of the processor



Lets you determine the memory capacity of the system



Lets you determine the generation of PCIe support from the processor





Processor description



SQL Server NUMA Information

NUMA is Non-uniform Memory Access NUMA is more scalable than SMP in multi-socket machines

NUMA gives better memory performance



SQL Server NUMA Information



This shows you the number of NUMA nodes in the system



Helps you determine whether NUMA has been disabled in the BIOS/UEFI



Shows number of schedulers per NUMA node and if they are balanced



Very useful to know for both virtual machines and physical machines





SQL Server NUMA information



Memory-optimized Checkpoint Mode

Standard or high-end machine, based on memory size and core counts

Measures recovery speed of In-Memory OLTP checkpoint file

Controls memory-optimized checkpoint mode usage



Memory-optimized Checkpoint Mode



Use of memory-optimized checkpoint mode chosen during startup



This lets you use large checkpoint mode for In-Memory OLTP files



You must enable global trace flag 9912 to enable large checkpoint mode



You should test performance with and without trace flag 9912





Memory-optimized checkpoint mode



System Memory and BPE Configuration

System memory amount is a good indicator of the size of the system

Is Lock Pages In Memory enabled?

System memory state is an indicator of external memory pressure

Buffer Pool Extension can be used from SQL Server 2014



System Memory and BPE Configuration

- Provides total and available memory at the operating-system level
- System Memory State shows whether the OS is under memory pressure
- Oetermines whether buffer pool extension (BPE) is enabled
- Indicates location and size of BPE cache file
- BPE can help performance with some workloads and types of base storage





System memory and BPE configuration



Fixed Drives and Volume Information

Returns info on all fixed drives visible to OS

Returns size and free space for all LUNs that have SQL database files

Useful for capacity and performance reasons



Fixed Drives and Volume Information



Fixed drives shows available space on all logical drives visible to the operating system



Volume information shows the total size and available space for all logical drives that have SQL Server database files



Helps you detect when you are running low on disk space



Being low on disk space can affect performance with some types of storage





Fixed drives and volume information



What We Covered



Hardware and storage configuration queries

Best-practice hardware and storage configuration

