FREDRICK KIMUTAL

PROFILE

OBJECTIVES

A motivated and dedicated individual seeking work in an organization with opportunities for me to take challenges, utilize my knowledge and skills to attain organizational goals and become a leading professional.

CONTACT

kkfred202@gmail.com

+353 851 970 426

Trimbleston, Roebuck

Goatstown Road

ACTIVITIES AND INTERESTS

Theater • Environmental conservation •Art • Hiking • Track and Field Running• Travel

EDUCATION

Bsc Hons Computer ScienceDublin Business School

High school Diploma

St Joseph's Boys High School -Kitale

Certifications:

MANUAL HANDLING-Future Proof training HACCP- Future Proof Training Chemical Safety HSe

EXPERIENCE

Waiter (Noel Agency Intercontinental Dublin IHG Hotel) January 2024-Current

"Serving luxury with grace"

- **Delivered exceptional service**: Provided attentive and professional service to guests in line with the InterContinental Dublin's high standards.
- Enhanced guest experience: Ensured a seamless dining experience through clear communication, accurate order taking, and efficient service.
- Maintained a luxurious atmosphere: Contributed to an elegant dining experience by keeping tables meticulously set, polishing cutlery and glassware to a sparkling shine, and ensuring the environment remained pristine.

Additional Skills:

- Menu Knowledge: Possessed a thorough understanding of the InterContinental Dublin's menu, offering informed recommendations to guests.
- Five-Star Presentation: Ensured impeccable
 presentation of food and beverages, exceeding guest
 expectations through meticulous polishing of cutlery
 and glassware.
- **Discretion and Confidentiality:** Maintained guest privacy and handled sensitive information with professionalism.
- **Teamwork**: Collaborated effectively with colleagues to deliver an exceptional dining experience for all guests.

MAP EVALUATOR (PEROPTYX IRELAND) APRIL 2024-CURRENT

- Assessing the accuracy of map data: checking street names, building locations, points of interest, and routing information. They would likely be comparing this data to real-world information and flagging any discrepancies.
- Evaluating the usability of maps: testing how easy it is to find things on a map, get directions, and navigate to a destination.
- Identifying areas for improvement: identify areas where map data or functionality could be improved.
- Contributing to the development of better maps: By providing feedback and insights, improving the quality and usability of maps.
- Researching information: Evaluators may need to researching online and consulting other resources to verify the accuracy of map data.

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 Providing written feedback: document t findings and recommendations in a clear and concise way.

JANUARY-FEBRUARY 2024: NOEL AGENCY

Sales Assistant (Aviva Stadium -

- Thrived in a fast-paced environment, efficiently handling high customer volume during events and peak hours.
- Ensured impeccable cleanliness and organization, maintaining the bar area to high hygiene standards throughout shifts.
- Mastered active listening and order accuracy, consistently delivering drinks tailored to customer preferences, exceeding expectations.
- **Developed strong product knowledge**, offering informed recommendations that increased sales and customer satisfaction.
- Demonstrated effective multitasking, juggling order taking, preparation, payment processing, and maintaining cleanliness effortlessly.
- Showcased responsible cash handling, ensuring accurate transactions and financial integrity while managing multiple orders.
- Collaborated effectively with colleagues, contributing to a smooth operation and positive work environment.

JUNE 2023 TO DECEMBER 2023: GENERAL/WAREHOUSE OPERATIVE

(ITEN DISTRIBUTORS WHOLESALERS)

- Order Fulfilment: Picked and prepared items for shipment accurately and efficiently.
- Packaging and Labelling: Packaged products securely and labelled packages correctly.
- Quality Control: Inspected products for defects before shipment.
- Shipping and Receiving: Received and organized incoming shipments, prepared outgoing shipments.
- Health and Safety Compliance: Adhered to safety regulations, used PPE, followed safe lifting practices.
- Equipment Operation: Operated forklifts and pallet jacks safely and efficiently.
- Organization and Cleanliness: Maintained a clean and organized warehouse environment.
- Communication: Liaised with team members and supervisors to coordinate tasks.
- Problem Solving: Addressed inventory and shipment discrepancies promptly.
- Teamwork: Collaborated with colleagues to achieve goals.

JANUARY 2023 TO DECEMBER 2023: TULIN TRUCKING AND LOGISTICS LLC, TENNESSEE UNITED STATES

- Developed and implemented routines and timetables for truck servicing, ensuring regular maintenance and minimizing downtime.
- Served as the primary point of contact for internal and external stakeholders.
- Answer and direct phone calls, emails, and inquiries in a professional manner.
- Schedule and coordinate meetings, conferences, and events, including travel arrangements when necessary.
- Ensured meticulous record-keeping and accounting for all paperwork, including drivers' taxes, to maintain regulatory compliance and financial accuracy.

FREDRICK KIMUTAI

- Ensure timely distribution of meeting agendas, materials, and follow-up documentation.
- Accurately enter and update data in databases and information systems.
- Maintain confidential records and ensure compliance with data protection policies.
- Provide excellent customer service to clients, visitors, and employees.
- Address queries and issues promptly and professionally.
- Assist in managing budgets, processing invoices, and tracking expenses.
- Collaborate with finance and accounting teams to ensure accuracy in financial documentation.

DECEMBER 2021- 28TH APRIL 2023: ATHLETICS TRAINING CAMP (TRACK AND FIELD) RUNNING ROYALS ATHLETICS CENTRE-ITEN

Middle Distance Training (3000m(8.37 pr), 5000m(14:40pr), 10,000m(32:06 pr) and cross country running.

KEY SKILLS AND CHARACTERISTICS

Strong interpersonal & communication skills • Strong interpersonal & communication skills • MS Office Suite • Ability to work collaboratively as part of a team • Problem Solving • Leadership • Meticulous attention to detail • Excellent Organisational skills • Poised under pressureFood preparation and sanitation

- Kitchen equipment operation
- Recipe following and food safety guidelines adherence
- Teamwork and communication
- Attention to detail and time management
- Customer service

Projects

Self-Learning in Web Development

Duration: March 2022-Date

Undertaking an intensive self-learning project to enhance my skills in web development. • Doing online courses in HTML and CSS and JavaScript in (FreeCode Camp and Udemy) and building my own portfolio website.

 Started Learning Python and MySQL for database management (Scrimba and FreeCode Camp)

REFEREES

DENNIS KOSGEI – (Assistant Manager-Tulin Stores/Supermarket – Eldoret Kenya)

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