**KGiSL Institute of Technology**,Coimbatore-35 **Project Evaluation Form**

Department of Computer Science & Engineering B.E(CSE) –Review Zero

**Project Title: BANKING BOT**

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| **Project Team** | | | |
| **S.No** | **Register No** | **Name** | **Guided By** |
| 1 | 711714104016 | S.DHARSHINI | Industry Mentor:  Mr.Vasanth  Faculty Guide:  Ms.Priscilla Joy |
| 2 | 711714104021 | S.GOWRI GAYATHRI |
| 3 | 711714104030 | K.KHAVYA |
| 4 | 711714104031 | N.KOWSALYA |

**Team Members Contribution and Performance**

***(Each category carries 2 points and attendance 5 marks)***

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| --- | --- | --- | --- | --- |
| **Team Members** | | | | |
| ***Subject Matter*** | **1** | **2** | **3** | **4** |
| Understanding background and topic |  |  |  |  |
| Specifies Project goals |  |  |  |  |
| Knowledge about the existing system |  |  |  |  |
| Summaries, algorithms and highlights the project features |  |  |  |  |
| Specifies the testing platforms and benchmark systems |  |  |  |  |
| Project Planning |  |  |  |  |
| Technical Design |  |  |  |  |
| Summaries the ultimate findings of the project |  |  |  |  |
| Question and Answer |  |  |  |  |
| Presentation skills |  |  |  |  |
| Attendance |  |  |  |  |
| **Total** |  |  |  |  |

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| --- | --- | --- |
| **Expectations for Next Reviews** | | **Comments** |
| Review One |  |  |
| Review Two |  |
| Review Three |  |  |

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**TEAM MEMBERS**:S.DHARSHINI(711714104016),S.GOWRI GAYATHRI(711714104016),

K.KHAVYA(711714104030),N.KOWSALYA(711714104031)

**FACULTY GUIDE**:Ms.PRISCILLA JOY

**INDUSTRY GUIDE**:Mr.VASANTH

**ABSTRACT**

Banking bot is an artificial intelligent develop for banking operations, who understand people queries and responds accordingly.

The main aim of this project is to develop a banking bot using artificial intelligent algorithms which should be able to analyze and understand user’s queries and react accordingly.

Generally for any banking related query we have to go to the bank or call to customer care. Going to bank is not a convenient way, it takes lot of time and effort and bank people are also very busy to attend our queries. On the other hand we don’t get complete information from the customer care executives.

They can help us only up to some extend. It will be more suitable if we can directly post our queries online or chat with the bank people and get the response with no time. By keeping these points in mind we have develop a banking bot where people can directly chat with a bot.

**Existing system**

Existing system of this project is improper and ineffectual. To get any banking related information like savings schemes, loan, fixed deposit etc.we have to approach the bank and communicate with bank people which is time consuming and draggy. Even it is very difficult for bank also to handle all the customers queries manually and it is time consuming too...

**Advantages over existing methods**

Proposed system is very much timely and user-friendly, where people can directly post their queries online and get immediate response. They can chat with a banking bot that understand banking queries and react correspondingly. Custmers no need to follow any specific format to ask questions to the bot. This bot understand all banking terminologies and operations. Just we have to write our queries in English. Also it’s providing some other information like address of the different branches in different cities, ATM location in various places etc.

**Future enhancements**

* The existing system includes the chatbot is associated with only one particular bank.But a customer can hold accounts in various other banks so that this bot will contain the information of many banks.
* Added to it this will also contain voice recognition mechanism.