## y44lyu@uwaterloo.ca https://kkhris.github.io/portfolio/

## **CHRISTAL LYU**

#### **TOOLS**

#### Prototyping:

Adobe XD Figma Sketch InVision Principle Rhino

**Development:** 

HTML/CSS JavaScript Basic R

### Designing:

Adobe After Effect Adobe Illustrator
Adobe Photoshop Adobe Lightroom
Adobe InDesign

#### **SKILLS**

Graphic Design Prototyping
Wireframing Usability Testing
User Research Storyboarding

#### **ACCOLADES**

#### **TOP 10 Finalist**

Homer Photography Awards 2021

#### **TOP 30 Finalist**

The Polygon Gallery Chester Fields 2019 Capture Photography Festival

#### **EDUCATION**

# Bachelor of Global Business and Digital Arts (2020-2024)

University of Waterloo

- · Dean's honours list [3.88/4.0 GPA]
- University of Waterloo International Experience Award 2022 & 2023
- · President Scholarship of Distinction
- Related Courses: UX Design and Research, Digital Marketing, Ethics and Values in Design

# Bachelor of Fine Arts, Interaction and Product Design (Fall 2022 Exchange)

Nanyang Technological University Singapore

Related Courses: 3D modelling,
 Computer Aid Design I, Interactive
 Design I, Game Design I

### UI/UX Design Bootcamp Springboard

## Google UX Design Certificate Google

## N4 Japanese Immersion Program Tottori University

## Intro to Python Certificate Mimo

## SQL Training Certificate Mimo

### **LANGUAGES**

English Native
Mandarin Native
Cantonese Native
Japanese Intermediate
Korean Beginner

#### **EXPERIENCE**

#### **UX Design Teaching Assistant**

University of Waterloo Stratford Campus | Stratford, ON

SEP 2023 - Present

- Assisted professor Ville Mäkelä and Cayley MacArthur in GBDA 210: Introduction to User Experience Design and helped 200 students learn principles in UX design and testing
- · Mentored students through projects and gave feedback to ensure their success in the course

#### Part time UX/UI Design Intern

Medi-Resource Inc. | Toronto, ON

July 2023 - SEP 2023

- · Collaborate with stakeholders to capture user requirements and translate them into mock-ups
- · Simultaneously manage multiple projects with short deadlines
- · Ideate concepts and execute forward-thinking digital designs

#### UI/UX Designer - View Here

MyBalto | San Diego, CA (Remote)

JUN 2023 - JULY 2023

- · Used Figma to create a high-fidelity prototype with the goal of streamlining user experience and facilitate clear understanding of product to increase user interaction and reduce user confusion
- Conducted user interviews to better understand user pain points and identify opportunities of improvement to the user experience for MyBalto
- Employed WCAG principles and added accessibility features to make the app more user friendly

### Digital Innovation & Design Research Assistant – View Here

National University of Singapore, Institute of Systems Science | Singapore

May 2023 - SEP 2023

- Designed interactive contents for the Blended Learning Programmes to improve student engagement and user experience
- Analyzed class survey results in Qualtrics using Microsoft Excel and visualized to showcase and enhance course performance
- · Conducted in-depth research on Web 3.0, and the impact of AI on product design

#### Social Media Consultant

Morgan & Company Consulting Inc. | Vancouver, BC

SEP 2021 - JAN 2022

- · Cooperated with a TikToker (19k+) and created a promotional video for the company
- $\cdot \ \text{Responsible for identifying audiences, users' preferences, script writing, assisting filming, etc.}$

## Project Manager Assistant

E-ON Furniture | Shenzhen, China

JUN 2020 – SEP 2020

- $\cdot$  Practiced interpersonal skills by communicating with international clients
- · Ensured accurate delivery and translation of project requirements
- · Provided inputs in projects with custom products based on customer specifications

#### Freelance Photographer

Self-Employed

SEP 2018 - Present

- Experienced portrait photographer with works published in 17:23 Magazine (101k), Shuba Magazine(106k), Marika Magazine(118k), and many more
- · Hired by University Hill Secondary School for prom photography
- · Used Adobe photo editing suite as tools for post-processing

## **PROJECTS**

## Personal Website - View Here

- · Utilized HTML, CSS, and JavaScript to showcasing my biography and most significant projects
- · Hierarchical visual elements are used to make the user focus on important elements
- Common website conventions are followed to the point where user navigation comes naturally but uniqueness is maintained

## Magnet App Capstone Project – View Here

- Designed an application that allows people to communicate with others in the neighbourhood and helps them discover and register for nearby events
- · Conducted user research, usability test, persona, high-fidelity prototype, user flows, sitemap, information architecture, and mood board

#### **VOLUNTEERING**

#### **Conversation Partner**

Renison University College | Waterloo, ON

SEP 2021 - Present

- $\cdot$  Mutual language learning sessions with conversation partners at Japanese universities
- · Participate in a cross-cultural experience through weekly online meetups