Janette Kwan

Full-stack developer, agricultural engineer, performing musician

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EXPERIENCE

Patchwork Health, remote — *full stack developer*

APRIL 2020 - PRESENT

Developing web app from conception to deployment; adaptive scrum dynamic (8-week MVP); currently Alpha testing

Streamium, remote — *digital solutions architect*

FEBRUARY 2020 - PRESENT

Ensuring alignment of market demand & user journey with digital service offerings; design & implementation of processes & tooling

Shopify, remote — *customer success & risk analyst*

2017 - 2020

Providing technical solutions through to business coaching for online store operators; monitoring & managing platform fraud risks (100.0% success rate)

Potentia, Toronto — *operations analyst & coordinator*

2013 - 2016

Designing, implementing, & carrying out performance modelling & operations monitoring programs for solar power systems (both digital & physical)(99.9% system uptime)

RiskCheck, Toronto & Chester UK — *product manager*

2011 - 2013

Integrating business systems analysis & working with programmers on user flow & data logic overhaul, for a facilities risk management cloud app

FM Signature, Montreal — *graphic designer*

2005 - 2007

Producing garment label designs for weaving & printing machinery (24-hour design turnaround)

EDUCATION

Le Wagon, Buenos Aires
JANUARY - MARCH 2020

Full-stack web app development: From user journey to launch & testing; final project journaling app with psycho-behavioural analytics

McGill University, Montreal
2007 - 2011

Bachelor of Engineering (bioresource): Systems design, natural resource management, agricultural processes & technology, simulation & modeling

PROJECTS

Motorcycled + free-camped Canada, "culture through music" project

Played various music festivals (Clifftop - West Virginia, Festival du Bois - Coquitlam, Woodstove - Cumberland)

Established inter-city arts collectives

EarthPup, KabeMade, WahLung Labels

LANGUAGES

HTML, CSS, Javascript, Ruby on Rails, SQL, MatLab, VBA

Fluent English + Cantonese, basic Mandarin + French + Spanish