Kyungmin Kim

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Objective

To be a Technical Consultant with commitment and accountability who can utilize high technical skills, problem solving skills, and soft skills for customers.

Technical Skills

Skills	Experience	Total Years	Last Used
CentOS 6,7	skilled	4	2021
AWS/EC2	skilled	3	2021
Bash/Shell Script	skilled	4	2021
Docker	skilled	1	2020
Python	skilled	1	2021
PHP	skilled	4	2021
PostgreSQL	skilled	4	2021
Git	skilled	1	2020
Jenkins	skilled	1	2020
Java	skilled	2	2020
JavaScript	skilled	1	2020

Languages

Korean : Native   **Japanese :** Proficient   **English :** Upper Intermediate

Certification & Course

AWS Certified Solutions Architect	Jun 2020
Python 3 Certified Engineer Basic Examination	Apr 2020
PHP7 Engineer qualifying examination	Jul 2020
Engineer Information Processing (Korea)	Aug 2016
TOEIC 835	July 2015
Google IT Support Professional Certificate	Dec 2020
Google Analytics Individual Qualification	Jul 2020
Salesforce Certified Platform App Builder	May 2020
Salesforce Certified Service Cloud Consultant	Apr 2020
Salesforce administrator certification	Oct 2019

Work Experience

PORTERS Corporation · Full-time

Porters is a leading company developing HR systems for business / personal

Technical Engineer   Jan 2020 to Current

- Provided consultation to customers that wish to deploy the company's IT solutions.
- Provided technical service and troubleshooting and system design to link with other systems and web.
- Served as a Technical Engineer, including heading system conversion projects for around 50 companies

CRM System Engineer   Apr 2017 to Jan 2020

- Provided daily monitoring, management, troubleshooting and issue resolution to systems and services hosted on cloud resources (EC2, S3, VPCs, RDS of AWS).
- Developed automation solutions leveraging BASH/Shell Script to increase the operational efficiency.
- Experience with supporting projects using Agile Scrum development methodology.
- Developed CRM system on CentOS 6 from Front End with SMARTY and PHP to Back End with PHP, PostgreSQL and participated in all process of version up release.
- After configuring the environment using Docker, Jenkins, and Git, improved the code and deployed it in collaboration with team members.
- Diagnosis and bug fixes of the CRM system implemented on CentOS 6,7 through the ticket system.
- Collaborated with other teams for new features.

SAMSUNG Insurance Company · Full-time
Samsung Life Insurance is the largest insurance company in South Korea and a Fortune Global 500 company.

Insurance Sales Manager   Aug 2013 to May 2015

- Operated a team so that every member can participate and challenge together for a common goal.
- Overseen the team's progress to ensure they meet those goals by providing strategies, feedback, and marketing campaigns.
- Searched for and interviewed potential candidates, then onboard new recruits with industry.

Insurance Sales Representative   Sep 2011 to Aug 2013

- Put in regular care and effort to ensure that customers receive the best benefits of insurance services.
- Called and met with clients and potential clients to grow their customer base to get information about clients' needs and offer insurance to solve them.
- Visited target places (stores, hospitals, and companies) regularly to convey the value of insurance and develop relationships.

Education and Training

Coursera Google IT Support Professional, Online   Sep 2020 to Dec 2020
In this course, I learned about the foundations of networking and operating systems or how to solve problems using code.

- Relevant Coursework:
  - Hardware and computer architecture.
  - Network Protocols (including traffic dump analysis skills).
  - Linux, Domain Name Systems, Command-Line Interface, and Binary Code.
  - Learn how to provide end-to-end customer support.
  - identifying problems to troubleshooting and debugging.

SCIT Master Academy, Seoul   Feb 2016 to Feb 2017

In this Academy, I learned computer knowledge and Japanese for one year to get a job in Japan.

- Relevant Coursework:
  - Java
  - Oracle Database
  - HTML
  - CSS
  - JavaScript
  - Ajax
  - Spring Framework
  - jQuery
  - Japanese

B.S. Global Media - SoongSil University, Seoul   Mar 2006 to Feb 2012

During this time, I planned, produced, and presented media art and digital content in a team, and learned about computer technology and art related to it.

- Relevant Coursework:
  - Computer Programming
  - Data structure
  - Marketing
  - Computer Graphics
  - Digital Content Planning
  - Project Management
  - Media Art
  - Algorithm
  - Database
  - Design