

template_id (PK) **DIAGNOSIA: Database ER Diagram** event_trigger category_id (PK) category_name category_description body_template variables role_id (PK) ategory_icon role_name eated_at notification one to many notification_id (PK) user_id (FK) template_id FK) subject test_code (PK) nessage status category_id (FK) priority base price role_id (FK) related entity type last_name setting id (PK) related_entity_id preparation instruction scheduled_at sample_type date_of_birth sent_at setting_type delivered_at fasting_hours is active category created_at failure_reason retry_count updated by (FK) updated_at created at , ----- one to many ----audio_logs log_id (PK) appointment_test_id (PK) appointment_id (PK) chartbot_conversation method_id (PK) patient_id (FK) appointment id (FK) user_id (FK) action conversation_id (PK) test code (FK) method_type is_active user_id (FK) user_addresses ______ test_price appointment_time entity_type session id patient_name appointment type started_at entity_id old_values address_id (PI patient_age collection_address_id (FK ended_at patient_gender new_values one to many total_amount escalated_to (FK) ip_address special_instructions user_agent timestamp feedback cancelled_by (FK) payment_id (PK) one to one cancelled at payment reference rescheduled_from (FK) appointment_id (FK) rescheduled_reason one to many user_id (FK) created at payment_method_id (FK) updated at sample_id (PK) sample_code payment_status collected_by (FK) message_id (PK) gateway response collected_at collection_method conversation_id (FK) sender_type completed_at failure_reason storage_location refund_amount temperature_maintained confidence_score refund_reason received_by_lab (FK) refunded at received_at created_at report_id (PK) processing started at processing_completed_at report_number report_date rejection_reason report_type report_file_path report_file_name file_size_kb generated_by (FK) approved by (FK) patient_notified patient_downloaded test results download_count result_id (PK) sample_id (FK) first_downloaded_at last_downloaded_at is_active created_at processed by (FK) result values reference_ranges abnormal_flags interpretation critical values result_status processed_at verified_at released_at