

Jeff Alburns

age: 26

residence: Columbia, SC

education: Bachelors in Nutrition, Pursuing Masters

occupation: Full time student, part time nutritionist.

marital status: Engaged



I want to help everyone become healthier!

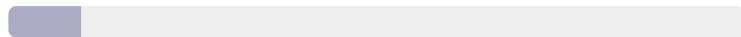
Jeff Alburns is a student at UofSC, pursuing a Masters in Nutrition. He has a physical disability that makes him struggle with getting across campus and would like more accessible transportation.

Comfort With Technology

INTERNET



SOFTWARE



MOBILE APPS



SOCIAL NETWORK



Criteria For Success:

Jeff struggles with mobility, he needs better options to get back and forth across campus.

Needs

- Aid in getting from class to class.
- Options that are more accessible in TransLoc.

Values

- Respect for others.

Wants

- To successfully get his Masters degree.

Fears

- Scared of not being able to get across campus as needed.



Evan Neal

age: 23

residence: New York

education: Bachelors Degree

occupation: Offensive Tackle for Giants

marital status: Single



Football is my passion!

Evan Neal is a second year player for the New York Giants. He is struggling to play his position and needs to get to the stadium earlier to practice. With an improved bus system, he can improve as a player.

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Needs

- To be picked up by the bus close to his house
- Early morning and late night rides

Values

- Respect for everyone on bus

Criteria For Success:

Getting to the stadium earlier to practice.

Wants

- A spot on the bus to store football gear while commuting

Fears

- That the bus will make me late to practice

Joan Perez

age: 26

residence: Irmo, SC

education: Bachelors Degree

occupation: Teacher

marital status: Single



I need to make it to my students on time.

Joan is a new teacher, having recently gotten her certification from a teacher placement agency. She is in her second year of teaching now, starting to get the hang of things more, but also now realizing how bad the bus system is for traveling.

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Criteria For Success:

To make it to class on time.

Needs

- To track where buses are
- To know if they will make it on time

Wants

- The ability to reserve a spot on the bus

Values

- A calendar to see the bus schedule ahead of time
- The ability to see if the bus is too full to get a seat
- Notifications to know if a bus has been delayed and won't make it on time

Fears

- That it might make travel worse