

AnswerNet, Leading Contact Center Provider, Completes SOC 2 Certification; AnswerNet, a leading contact center provider, is proud to announce its successful completion of the Service Organization Control (SOC) 2 Type II audit by I.S. Partners.

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Body

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PHILADELPHIA, Feb. 18, 2019 /PRNewswire-PRWeb/ -- **AnswerNet**, a leading contact center provider, is proud to announce its successful completion of the Service Organization Control (SOC) 2 Type II audit by I.S. Partners. I.S. Partners is a globally recognized CPA firm that provides SOC audits and IT assurance services nationwide. The SOC 2 audit is designed to assure existing and prospective clients and other stakeholders that **AnswerNet** adheres to the standards set by the American Institute of Certified Public Accountants (AICPA) regarding data security.

The SOC 2 examination relies on the service organization designing and operating their controls to meet the Trust Services Principles of Security, Availability, Processing Integrity, Confidentiality, and Privacy. I.S. Partners examined **AnswerNet** for a period through 2018 and was able to assure **AnswerNet**'s customer relationship solutions system for inbound, outbound, and automated call center solutions were protected.

"Our SOC 2 Type 2 certification demonstrates our dedication to ensuring the utmost secure contact center services," said Gary Pudles, CEO & President of **AnswerNet**. "In today's environment, we want our clients to feel confident with the security behind our system and service offerings."

The use and distribution of the **AnswerNet** SOC 2 audit report is restricted, however, a copy of our SOC 3 report 3 is available for download at <https://answernet.com/soc/>.

SOURCE **AnswerNet**

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