

OVERDUE INVOICES

PROBLEM

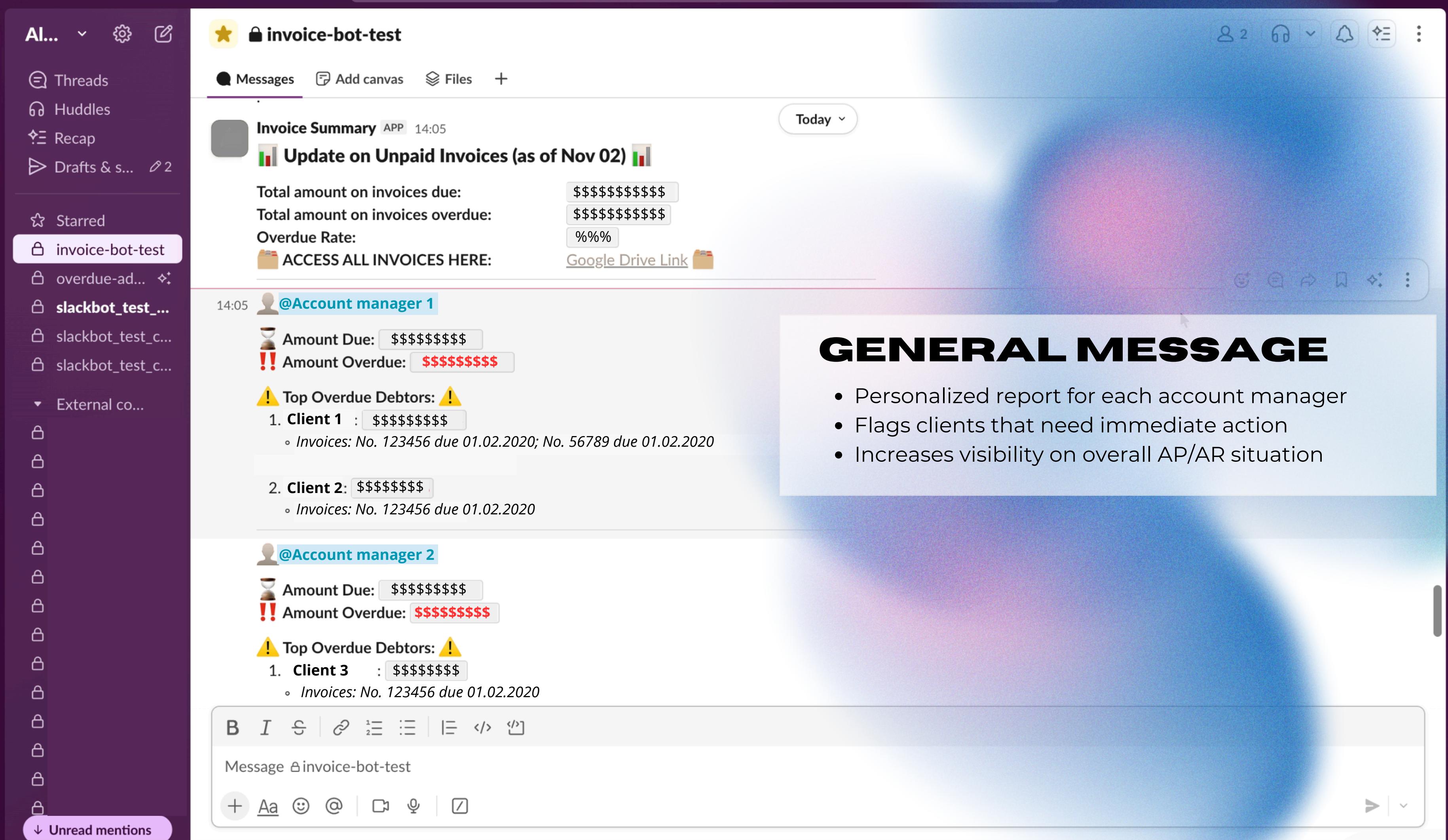
- Clients not paying on time → lower cash liquidity → excessive hours spent on manual tracking and chasing payments.
- Amounts paid differ from amounts invoices (discrepancies or transfer costs) → time-consuming reconciliation process.

OBJECTIVE

- To decrease the average invoice payment time,
- To reduce the number of outstanding overdue invoices,
- To minimize the administrative hours spent on A/R follow-up.

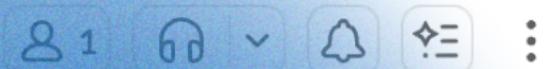
SOLUTION

- Sends personalized reports to each account manager via Slack showing total amounts due and overdue per client
- Sends reminders directly to clients, attaching invoice PDFs



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slackbot_test_client1



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Messages Add canvas Files +

Reminder generated on 2025-11-02. Please find the overdue invoices in the thread of this message. Today

11 replies Last reply today at 14:02

Klara 14:02
This is a test channel for client with overdue invoices.

New

Invoice Summary APP 14:05

Overdue Invoice Reminder for Company Name

This is a reminder that you have **10 overdue invoices** outstanding:

- Invoice No. 12345678 (\$\$\$\$\$\$\$\$\$\$) dated 2020-01-01 due on 2020-31-03
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CLIENT MESSAGE

- Posted directly in client's slack (main communication tool for customer relationships)
- Flags invoices that need immediate action
- Fast clarification of edge cases where invoices were paid but not reconciled (due to discrepancies)

Please ensure these are settled as soon as possible. If you have any questions, please reach out to your account manager.

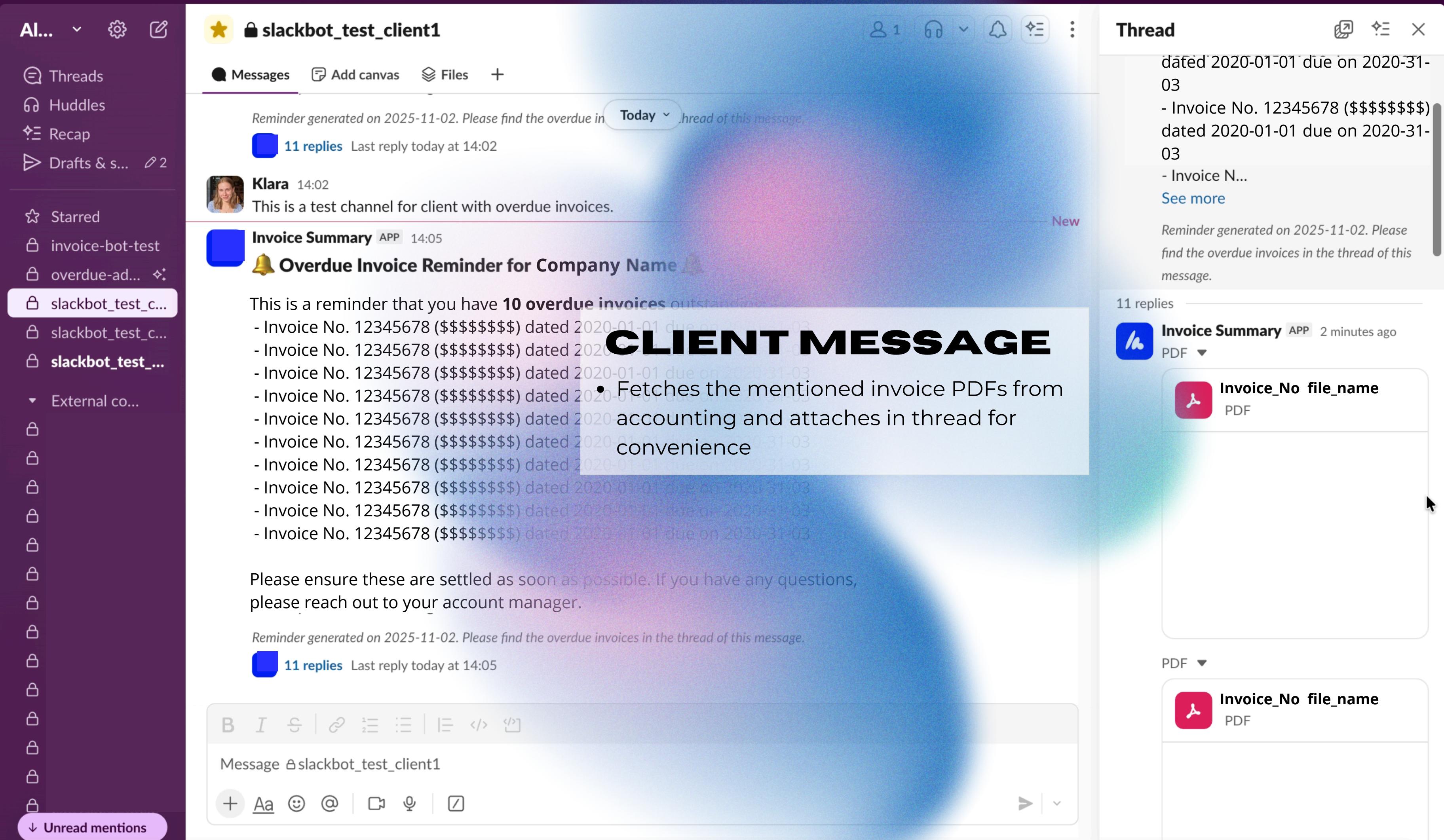
Reminder generated on 2025-11-02. Please find the overdue invoices in the thread of this message.

11 replies Last reply today at 14:05

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Message slackbot_test_client1

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OVERDUE INVOICES

SLACK BOT
REMINDERS

RESULTS

- Reduction of overdue invoices from an average of 36% to 16% within a matter of 3 weeks from introducing the automation.
- Less time spent on payment chasing and reconciliation
- Increased visibility of AP/AR situation and engagement/responsiveness of both workers and clients