

PRISM SPECIALTIES DMV

Professional Restoration Services

Basement Flooding Response Plan

Emergency Response Checklist

Emergency Response: 301-215-3191

24/7 Emergency Restoration Services Across the DMV Area

Immediate Actions (First 30 Minutes)

- ☐ Ensure personal safety - evacuate if necessary
- ☐ Contact emergency services if needed (911)
- ☐ Call Prism Specialties DMV: 301-215-3191
- ☐ Document damage with photos/videos
- ☐ Contact your insurance company

First Hour Priorities

☐ **Stop the source of damage if safe to do so**

☐ **Remove valuable items from affected area**

☐ **Begin documentation of damaged items**

☐ Contact family/business stakeholders

Next 24 Hours

☐ **Meet with Prism Specialties assessment team**

☐ **Complete insurance claim documentation**

☐ Secure temporary accommodations if needed

☐ Begin restoration planning with our team

Pro Tips from Prism Specialties

- Time is critical - every hour counts in restoration success
- Don't attempt DIY restoration on valuable items
- Keep all receipts and documentation organized
- Professional assessment prevents further damage
- Our specialists are available 24/7 for emergencies

Prism Specialties DMV

Emergency Restoration Services

 **301-215-3191** (24/7 Emergency)

 **www.prismspecialtiesdmv.com**

*Serving Fairfax County, Loudoun County, Prince William County,
Montgomery County, Washington DC & Surrounding Areas*