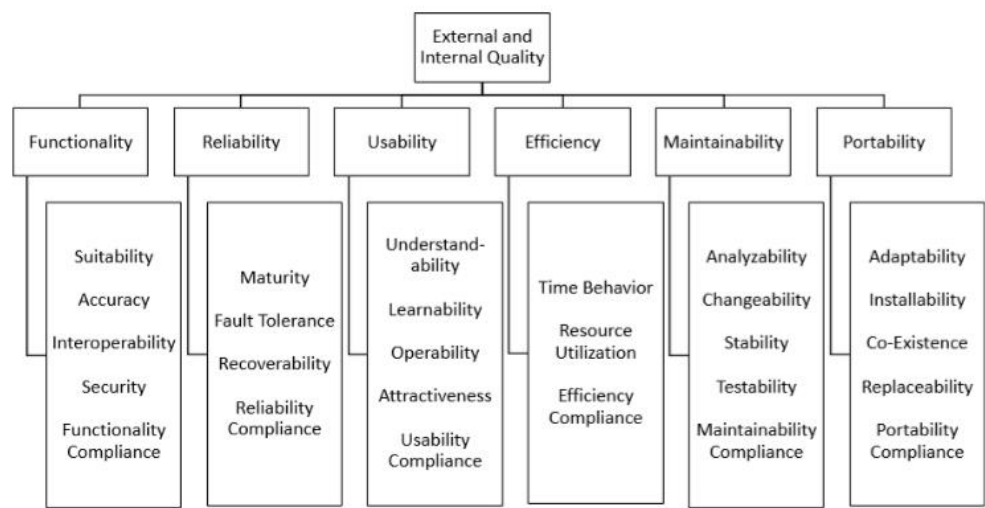**Polytechnic University of the Philippines**
College of Computer and Information Sciences
Capstone Project 2

Group 7
BSIT 4-2
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The proponents based the questionnaire from the ISO 9126-1 in order to verify the quality of the system. Below are the characteristics are used to evaluate the system:

ADMIN SURVEY

1. Functionality

1.1 Suitability: *How well does the admin panel meet your needs for managing cafe donations and ecommerce operations?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Ease of donation tracking, product management.					
Navigation efficiency, reporting tools.					

1.2 Accuracy: *How accurate is the information presented in the admin dashboard?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Donation record accuracy, product inventory accuracy.					
Donation record accuracy, product inventory accuracy.					

1.3 Security: *Rate the level of security in place for admin functionalities.*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Access control, data encryption.					
User authentication, audit trails.					

2. Reliability

2.1 Maturity: *How mature and stable do you find the admin functionalities?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
System uptime, error rates.					
Task completion success rates, system responsiveness.					

3. Usability

3.1 Operability: *Evaluate the ease of operating the admin interface.*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Task efficiency, error recovery.					
Consistency in operation, user guidance.					

4. Reusability

4.1 Understandability for Reuse: *How well can admin users understand and reuse functionalities?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Documentation clarity, ease of feature reuse.					
Consistency in design, adaptability.					

5. Efficiency

5.1 Time Behavior: *Assess the speed and responsiveness of admin tasks.*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Task completion time, system response time.					
Resource efficiency, transaction speed.					

6. Maintainability

6.1 Analyzability: *Evaluate how easily issues in the admin functionalities can be analysed.*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Debugging tools, logging.					
Code readability, system documentation.					

7. Portability

7.1 Adaptability: *How well can the admin functionalities adapt to changes?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Configuration flexibility, version compatibility.					
Data migration ease, system integration.					

USER SURVEY

1. Functionality					
1.1 Suitability: *How well does the user interface meet your needs for donation and shopping?*					
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Donation process ease, shopping experience.					
Clarity in navigation, order tracking.					

2. Usability					
2.1 Learnability: *Evaluate how easy it is for users to learn and use the website.*					
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Onboarding process, user guidance.					
Intuitiveness, user assistance.					

2.2 Attractiveness: *Rate the visual appeal and design attractiveness of the user interface.*					
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Aesthetics, user engagement.					
Consistency in design, responsiveness.					

3. Efficiency					
3.1 Time Behavior: *Assess the speed and responsiveness of user tasks.*					
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Donation process time, shopping transaction speed.					

Loading times, checkout efficiency.					

4. Maintainability

4.1 Changeability: *How easy is it for users to adapt to changes on the website?*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Update communication, user adaptability.					
Clarity in updates, user feedback.					

5. Portability

5.1 Co-existence:: *Evaluate the compatibility of the website with different devices and browsers.*

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Cross-browser compatibility, device responsiveness.					
Mobile-friendliness, consistent experience.					