KLHEXPRESS@GMAIL.COM

KEVIN NGUYEN

Technical Skills

C/C++, Java, Python, JavaScript, PHP, and PostgreSQL.

React, HTML, XML, CSS, Bootstrap.

Visual Studio, Android Studio, Selenium, Microsoft 365, Postman, PowerShell, Command Line Interface.

Linux, Github, Bitbucket, JIRA, TestRail, TestFlight, Material-UI, Leaflet, GDAL, Google Firebase.

Experience

UST, Data Center Senior Associate

3/2023 - Present

- Achieved senior position within 6 months of hiring, performed outstanding skills in both validating and debugging issues on Intel next generation chips
- Collaborate with China and India team to resolve Level 2 & 3 in-depth JIRA ticket and publish daily/weekly status reports
- Onboarding new hires on the use of new software to improve team efficiency and productivity
- Built, installed, configured, and troubleshooting Windows, Linux, Oracle, Bios, Database operating systems in pre- and post-production environments
- Firmware, drivers, software, and hardware upgrades. Specialized server configurations, rack, install, maintain, etc...

Novus Labs, Quality Assurance Tester Lead

5/2020 - 3/2023

- Offered to become employee after 1 month of internship, became senior tester after 6 months and awarded 2021 Novus Recognition of Excellence Award
- Reduce significant amount of build needed to be released due to finding 2-3 times more bugs
- Connectivity quality assurance in functional, interop, and performance testing on IOT devices, access points.
- Analyze logcat, debug device logs, and sniffer packets captured from the device
- File, validate, and manage bugs on JIRA on variety of devices (Ring smart lights, Amazon Echo devices); compose and manage test plan on TestRail
- Key contact with Amazon Lab126 Dev team, and QA team on multiple projects for the public release of Ring products, Amazon Echo products, and Tile products, ...

"GeoBarista", Capstone project

- An internal GIS desktop app for OGSystems company, utilize Electron framework to create desktop applications from JavaScript, React, HTML, and CSS
- Design and implement 2D plot GeoData on map API, filter and export metadata to KML files, creating thumbnail and front end feature in which translate geospatial data from Pearl Systems

Free Geek, Volunteer at Testing Area

4/2016 - 9/2016

- Disassemble computer for diagnosing
- Test the components and rebuild computers for the affordable computer prices program for local school, library, and other non-profit organizations

Education

Portland State University

Portland, OR

Bachelor of Science, Computer Science